Instructions to register for webinars

These instructions are meant to help you register for Introduction to Unemployment Insurance webinars.

**Please note**: We can’t provide technical support for these webinars. Please see [Webex support documents](#) for help viewing the webinar. It is a good idea to [install Webex](#) in advance.
Webinar: Introduction to Unemployment Insurance

(UPDATED 4/17: NEW EXPANDED UNEMPLOYMENT CONTENT)

Due to the continued high demand for unemployment benefits, we are offering a new option for customers to learn more about setting up a Secure Access Washington (SAW) account and submitting a claim for benefits online.

To respect individual confidentiality, it is important to point out that this is not an opportunity to answer questions about individual or personal situations.

This webinar will be conducted using WebEx. For issues connecting to the webinar, contact WebEx Support. We can not provide technical assistance.

The content of each webinar will not change. Choose one date to attend.

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Free Registration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday, 4/20</td>
<td>10:00 AM</td>
<td>CLOSED</td>
</tr>
<tr>
<td>Monday, 4/20</td>
<td>1:00 PM</td>
<td>CLOSED</td>
</tr>
<tr>
<td>Monday, 4/20</td>
<td>4:00 PM</td>
<td>CLOSED</td>
</tr>
<tr>
<td>Tuesday, 4/21</td>
<td>9:00 AM</td>
<td>Click to register</td>
</tr>
<tr>
<td>Tuesday, 4/21</td>
<td>2:00 PM</td>
<td>Click to register</td>
</tr>
<tr>
<td>Tuesday, 4/21</td>
<td>4:00 PM</td>
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</tr>
<tr>
<td>Wednesday, 4/22</td>
<td>10:00 AM</td>
<td>Click to register</td>
</tr>
<tr>
<td>Thursday, 4/23</td>
<td>10:00 AM</td>
<td>Click to register</td>
</tr>
</tbody>
</table>

From the webinar page of esd.wa.gov, choose the date and time you wish to attend. Then click **Click to register**.
On this event page, confirm you are registering for the date and time you want and select **Register**.
Register for 1 event and click **Register** at the bottom of the page.
Enter your name and email address. Use an email address you can access so that you have the event details emailed to you.

The **Register** button at the bottom of the screen will be gray until you complete the form. It will then turn orange and you can click it.
On this confirmation screen, click the arrow next to More to see Webex meeting details. You can copy and paste the details, if you like.

You also will be able to access these details on your virtual ticket later. To do that, click View Tickets.
Click **View Tickets** at the bottom of the screen.
On this screen, you will see any events you have registered for in Eventbrite.

Click the picture next to our event to see details and a link to the webinar.
Order for **Introduction to Washington Unemployment Insurance**

Free order #11994428 on April 21, 2020
Tuesday, April 21, 2020 from 2:00 PM to 3:00 PM (PDT)

Click **View Links** to see the Webex information.
When the countdown timer shows less than 5 minutes from the start of the webinar, you can click the slide to launch the Webex webinar.
Confirmation email from Eventbrite
After registering, you will receive an email from Eventbrite. If you don’t receive it, please check your spam filter. Scroll down the email to see meeting information.
Additional Information

The event organizer has provided the following information:

The details for your webinar are below:

Join meeting: https://esd.webex.com/esd/j.php?MTID=m7303451b089ada4e453fff370fac1b51
Meeting number (access code): 961 072 552
Meeting password: April2020

Join by phone
404-397-1516 US Toll
877-309-3457 US Toll Free

For trouble joining the meeting, please contact Webex. We can not provide technical support.

Webex Support: https://help.webex.com/contact?language=en-us

Toward the bottom of the email, you will see additional meeting details.
Returning to Eventbrite for details
If you have created an Eventbrite account, you can access your virtual ticket.

1. Click the User icon in the upper right corner.
2. Click **Tickets** in the dropdown menu.