

# Unemployment Insurance



**Employment  
Security  
Department**  
WASHINGTON STATE

Access this PowerPoint presentation online at  
<https://esd.wa.gov/newsroom/introduction-to-unemployment-insurance-public-webinar>

# Topics we will cover



- Reemployment Services that are available
- How to file an unemployment insurance initial claim
  - For covered employment, for self employed, for independent contractors, and for those with limited employment
  - This includes regular unemployment and PUA
- The presentation will answer most questions
- Accessing this PowerPoint presentation online at <https://esd.wa.gov/newsroom/introduction-to-unemployment-insurance-public-webinar>



# Topics we will **NOT** cover



- Reasons why you are denied
- Specific questions related to your situation
- How to appeal
- Fixing a claim
- Accessing this PowerPoint presentation online at <https://esd.wa.gov/newsroom/introduction-to-unemployment-insurance-public-webinar>



# What you will need



- Logged in and on the Internet, [www.esd.wa.gov](http://www.esd.wa.gov)
- Access to your email
- SSN, address, Date of birth
- WA Drivers License or WA ID if you have one
- Employer names, addresses, and dates of employment for past 18 months
- For direct deposit – If you would like to receive benefits through direct deposit, you will need your bank routing and account numbers
- If you are not a US citizen – Permanent Residence or Authorization to Work Permit



# What we know about the CARES Act Stimulus Bill



- Pandemic Unemployment Assistance
  - This will expand benefits to those that are generally not covered by regular unemployment, such as self employed, independent contractors, worked less than 680 hours
- An additional \$600 added to benefits each week, Mar 29-Jul 25
- Pandemic Emergency Unemployment Compensation
  - An additional 13 weeks for those that have exhausted their benefits
- Follow [www.esd.wa.gov](http://www.esd.wa.gov) for the latest information. You can even sign up to get alerts when new information is posted.



# Reemployment Services



- Being laid off can be painful
- WorkSource is here to help
- Thousands of jobs on [WorkSourceWA.com](http://WorkSourceWA.com)
- Veteran services
- Retraining services



# WorkSourceWA.com



WorkSource offices statewide are closed for in-person services due to the COVID-19 outbreak. Customers can get help from WorkSource staff at 833-572-8400, through our Live Chat feature and by using WorkSourceWA.com. If you have a scheduled appointment, please reach out to your local WorkSource or use Live Chat to get instructions or information. Unfortunately, we can't provide unemployment benefit information via the phone number above or Live Chat.



Search thousands of jobs on WorkSource Washington:



My WorkSource ▾

Career tools ▾

Resources ▾

Spotlights ▾

About us ▾

Select language ▾



**JOB SEEKER**  
FIND THE RIGHT  
OPPORTUNITY. ▶

WELCOME TO  
**WORKSOURCE**  
WASHINGTON

◀ **EMPLOYER**  
FIND THE RIGHT  
CANDIDATE.

Connect to important resources

Live Chat

The WorkSource logo is displayed at the top of the chat window.

Need Help? Click Here for a Live Chat Agent

Start Chat

# Filing an Unemployment Insurance Claim



**Employment  
Security  
Department**  
WASHINGTON STATE

The screenshot shows the top section of the ESD.WA.GOV website. At the top right, there is an orange button labeled "ALERTS (3)" with a downward arrow. Below this is a blue header bar containing the "Employment Security Department WASHINGTON STATE" logo and name on the left, a search bar with a magnifying glass icon in the middle, and a link for "Español" on the right. Below the header is a dark blue navigation menu with white text for "HOME", "UNEMPLOYMENT", "PAID LEAVE", "JOBS & TRAINING", "UNEMPLOYMENT TAXES", "EMPLOYER RESOURCES", "LABOR MARKET INFO", and "NEWSROOM". The main content area is split into two columns. The left column has a dark blue background with white text: "New to unemployment?" followed by "Unemployment benefits may be available if you have recently lost your job." and a blue "Start here" button. The right column has a dark blue background with white text: "Already applied?" followed by "Login to finish your unemployment application or submit your weekly claim." and a blue "Login now" button. A red arrow points from the "Start here" button to the "Login now" button.

# Sign in for eServices



Find answers to your questions about eServices accounts at [esd.wa.gov/unemployment/technical-support](https://esd.wa.gov/unemployment/technical-support).

## Individuals

- Apply for unemployment benefits
- Submit a weekly claim
- Manage your unemployment benefits claim
- Restart a current claim
- Pay a benefit overpayment
- Look up your past wages
- Schedule a required WorkSource appointment

## Employers

- Pay taxes
- Apply for SharedWork
- Apply for the Work Opportunity Tax Credit
- Manage your employees' unemployment claims
  - Send a secure message
  - View and respond to correspondence
  - File an appeal

### SecureAccess Washington (SAW)

Use your SecureAccess Washington (SAW) username and password  
[What is SAW?](#)

**Employers:** If you have ever paid taxes online with EAMS (Employer Account Management Services), you must use the same SAW account.

**Username:**

[Check to see if you have a SAW account](#)

**Password:**

[Sign in](#) [Click here if you are having trouble signing in](#)

## Need an account?

If you haven't already, you must create and activate a SecureAccess Washington (SAW) account to use our online services. [What is SAW?](#)

[Check to see if you have a SAW account](#)

[Create new account](#)

*We use SecureAccess Washington to protect your personal information*



### BEFORE APPLYING

Eligibility requirements

Layoffs, furloughs and more

Application checklist

Benefits webinar

### AFTER APPLYING

Application confirmation

Benefits decision

Benefit denials, appeals

Estimate your benefit

When payments begin

Sign up for direct deposit

Sign up for debit card

Update your information

Unemployed Worker Handbook

### FREQUENTLY USED LINKS

Handbook for unemployed workers

Request your unemployment records

Overpayments

Layoff assistance for workers

### RELATED LINKS

Benefit extensions

Find a local WorkSource office

Get your 1099-G tax statement

Forms and publications

### CONTACT US

Submit a question about your claim

Information for unemployed workers

# Technical support

## On this page:

[Create account tutorial](#) | [Guides](#) | [Frequently Asked Questions](#) | [Contact Help Desk](#)

## Tutorial: Creating an account



Watch this tutorial to avoid common problems and mistakes. You will learn:

1. How to look up an existing account
2. How to create a SecureAccess Washington account
3. How to create an eServices account
4. Answers to frequently asked questions

## Helpful guides for eServices

- [eServices User Guide](#)
- [Resetting your PIN](#)
- [Filing an appeal](#)
- [Contact help desk](#)

## Frequently Asked Questions

# Sign in for eServices

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- Manage your unemployment benefits claim
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**Password:**

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[Click here if you are having trouble signing in](#)

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[Check to see if you have a SAW account](#)

Create new account



Type your Username and Password and click Sign in

We use SecureAccess Washington to protect your personal information



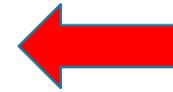


## eServices

Update your SAW profile and access services from other government offices by visiting [SecureAccess Washington](#)

### For yourself

[Apply for unemployment benefits or manage your current and past claims](#)



[Send us a secure message](#)

- Ask us a question through a secure messaging service

[Look up your past wages](#)

- See and print your Washington wages from the past two years

### For an employer

Almost there! To access any eServices, you must finish your online setup by creating an account in EAMS (Employer Account Management System). **Use the same username and password you used to create your SecureAccess Washington account.** Once you have finished, return to this page to see the eServices available to you.

If you already have an EAMS account, to access eServices you need to "request access to locked services" in EAMS. See directions in the link below.

[Find out more about creating an account in EAMS.](#)

[Apply for the WOTC \(Work Opportunity Tax Credit\)](#)

- Submit applications and documentation
- Check the status of applications
- Print certifications

🏠 Home



➤ Testing Account  
eservicetesting2020@gmail.com  
Last logged on Mar 18 2020



Alerts

✓ There are no alerts



I want to

[Submit an application](#)

[Send a message/ask a question](#)

[Upload a document](#)



Summary

Online activity

Notices/letters



My accounts

Account type

Benefit year begin

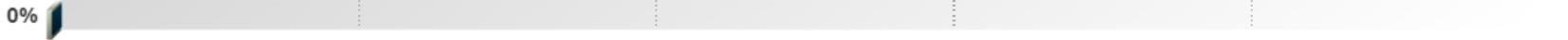
Benefit year end

Status

Expiration

No processed claims

Estimated percentage completed



Application for unemployment benefits

Your profile

Time Estimate

Your profile

Read and certify

Unemployment benefits registration application

Please read this important message before you begin.

The average time it takes to complete this application is 30 - 60 minutes. Depending on how you answer the questions will impact the time it will take to complete the application since some questions will require additional information.

If you begin the application and need to log out, be sure to save your work so you can resume where you left off.

**Note: All saved, uncompleted applications will be automatically deleted by 6:30 p.m. Saturday.**

Save Cancel

Previous Next



Estimated percentage completed

0%

Application for unemployment benefits

**Your profile**

- Time Estimate
- Certification

Your profile

Read and certify

Welcome to the unemployment benefits application.

To qualify for unemployment benefits, you must:

- Have been employed for at least 680 hours in your base year.
- Be able to work and available for work.
- Search every week for work that's suitable for you.

After you apply, we will decide if you qualify, and we will let you know.

Do not use this online application if:

- You are a victim of domestic violence, stalking, sexual assault or trafficking and do not want your address on record with us. To keep your information private, sign up for the [Address Confidentiality Program](#). Then call the claims center at 800-318-6022 to apply for benefits.
- You did not work in Washington since 9/1/2018. Contact the unemployment agency in the state where you worked the longest in the past 24 months.
- If you left the military in the last 18 months, and you are not physically in Washington state.

Before you start, have ready:

- Your Social Security number.
- Information about jobs you have had in the last 18 months. Include part-time and temporary jobs. For each employer, you need a:
  - Business name.
  - Mailing address.
  - Phone number.
  - Date you worked.
- Paper and pen or pencil.
- If you had a military employer, your DD214 form.
- If you had a federal civilian employer, your SF50 or SF8.

Save

Cancel

Previous

Next

Estimated percentage completed



Application for unemployment benefits

- Your profile
- Time Estimate
- Certification
- Certification cont'd

Your profile

Read and certify

Save and continue button

You don't have to complete the entire application all at once. But if you don't type anything for 15 minutes, the application will time out and you will lose your information. Be sure to choose the *Save and continue* button.

If you choose not to continue this application, we will discard it on Saturday.

Get a confirmation number!

Be sure to get a confirmation number proving you submitted your application. If you exit the application before receiving a confirmation number, you will lose any information you entered and you'll have to start over. You will also need the number if you exit and return to the application later.

When to apply

Your unemployment benefits claim will start Sunday of the week you apply. If you don't want to start your claim yet, wait to apply until the week (Sunday through Saturday) you want your claim to start.

Save

Cancel

< Previous

Next >

## Estimated percentage completed

0%

## Application for unemployment benefits

### Your profile

Time Estimate

Certification

Certification cont'd

Certification cont'd

### Your profile

#### Read and certify

##### We protect your privacy

The Employment Security Department strictly obeys state and federal laws that protect your private information. We do, however, share your information with other government agencies to verify your eligibility for this and other government programs. Read our [privacy statement](#) for details.

##### Fraud

If you lie on this application or provide false information, we might find that you committed fraud. You could be:

- Disqualified from receiving benefits.
- Have to pay back benefits received.
- Required to pay a penalty.
- Charged with a crime.

##### Certify

I certify that the information I provided on this form is true and complete to the best of my knowledge. I understand that omitting or giving false information is considered fraud, and I could have to pay back benefits received and pay a penalty. I also could be denied future unemployment benefits.

I disagree. Exit application.

I agree. Continue with application.

Save

Cancel

< Previous

Next >

Estimated percentage completed

10%

Application for unemployment benefits

Your profile

- Time Estimate
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity

Your profile

Your identity

Your Social Security number

Your date of birth  

Your name as it appears on your Social Security card

First name

Last name

Middle name

Suffix

Have you used any other names for work, such as a maiden name?

Do you have a nickname or another preferred name?

Are you a U.S. citizen or an American national?

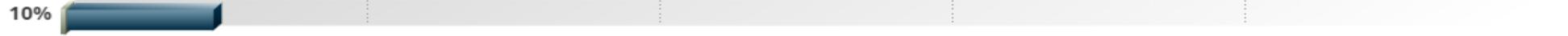
Save

Cancel

< Previous

Next >

Estimated percentage completed



Application for unemployment benefits

Your profile

- Time Estimate
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity
- Driver's license**

Driver's license

Drivers License

Do you have a Washington state driver's license or Washington state ID?

License or ID number (See "A" in picture):

Confirm your WA driver license or ID number

Date issued (B):

Expiration date (C):

Your Height (ex. 5 feet, 2 inches) (D):

Feet

Inches

Yes	No
Jun 23 2016	
Jun 23 2022	
5	
07	



Save

Cancel

Previous

Next

# Application for unemployment benefits

## Benefits in other states

Have you applied for or received unemployment benefits from a state other than Washington in the last 12 months?

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------

## Injury or illness

Have you been unable to work for 13 or more consecutive weeks due to an injury or illness?

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------

## Federal employer

Did you work for the federal government in the last 18 months? This doesn't include military service.

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------

## Military jobs

Did you separate from active duty military service in the last 18 months?

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------

## Work in other states

Have you worked in any state other than Washington in the last 18 months?

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------

Estimated percentage completed



Application for unemployment benefits

- Your profile
- John Smith
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity
- Driver's license
- Benefits in other states
- Injury or illness
- Federal jobs
- Military jobs
- Work in other states
- Claim start date

Your profile

Claim start date

You are applying for benefits this week, so your claim year start date is Apr 12 2020. Is this the date you want your claim to start?

 Yes
  No

Required

### Claim start date

You are applying for benefits this week, so your claim year start date is Apr 12 2020. Is this the date you want your claim to start?

What do you want your claim year start date to be?

You have requested to change your claim start date to Apr 5 2020. Is this correct?

Claim start date should be determined by your last paid day and when you want to start claiming.

For self employed – select the date that you were no longer working or earning income.

The screenshot shows a date selection interface. At the top, there are two buttons: "Yes" and "No". Below them is a text input field containing "Apr 5 2020". Underneath the input field is a calendar widget for April 2020. The calendar shows days from Sunday to Saturday. The date "5" (Monday) is highlighted in orange, and the date "16" (Thursday) is highlighted in yellow. A yellow callout box with the word "Required" points to the calendar area. At the bottom of the calendar, there are two buttons: "Today" and "Close".

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

### Claim start date

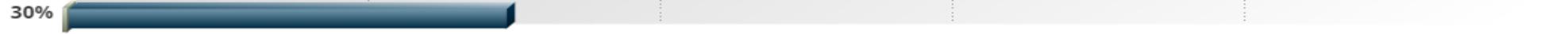
You are applying for benefits this week, so your claim year start date is Apr 12 2020. Is this the date you want your claim to start?

What do you want your claim year start date to be?

You have requested to change your claim start date to Apr 5 2020. Is this correct?

Yes	<b>No</b>
Apr 5 2020 	
<b>Yes</b>	No

Estimated percentage completed



Application for unemployment benefits

- Your profile
- John Smith
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity
- Driver's license
- Benefits in other states
- Injury or illness
- Federal jobs
- Military jobs
- Work in other states
- Claim start date
- Anti-harassment

Your profile

Anti-harassment

Do you currently have an anti-harassment order in place for your protection?



Save

Cancel

< Previous

Next >

Estimated percentage completed



Application for unemployment benefits

Your profile

- John Smith
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity
- Driver's license
- Benefits in other states
- Injury or illness
- Federal jobs
- Military jobs
- Work in other states
- Claim start date
- Anti-harassment
- Contact information

Your profile

Contact information

Mailing address   Please confirm this address

Address Verification Required

Do you have a physical address that is different than your mailing address?

What is the best way to contact you if we need to talk about your claim? **Please note:** If we attempt to contact you and you don't respond, it could affect your benefits or create an overpayment.

How do you want to receive important correspondence from us?

Email

Primary Phone

Estimated percentage completed



Application for unemployment benefits

- Your profile
- John Smith
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity

Your profile

Contact information

Mailing address USA

Please confirm this address

Check address

Country USA Multi-Line [Click here to verify your address](#)

Street 712 PEAR ST

Street 2

Unit type Unit # City OLYMPIA

State WASHINGTON Zip 98501-1513 County THURSTON

Attention

Save Cancel

voicemail?

Save Cancel

Previous Next

Estimated percentage completed



Application for unemployment benefits

- Your profile
- John Smith
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity

Your profile

Contact information

Mailing address USA

Please confirm this address

Check address

Country USA

Multi-Line

Click here to verify your address

Street 712 PEAR ST

Street 2

Unit type

State WASHINGTON

Attention

City OLYMPIA

County THURSTON

Select Verified Address

Postal office recognized

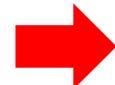
712 PEAR ST SE  
OLYMPIA WA 98501-1513

Select this address

Entered address

712 PEAR ST  
OLYMPIA WA 98501-1513

Select this address



OK

Cancel

Save

Cancel

Save

Cancel

Previous

Next

Estimated percentage completed



Application for unemployment benefits

Your profile

- John Smith
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity
- Driver's license
- Benefits in other states
- Injury or illness
- Federal jobs
- Military jobs
- Work in other states
- Claim start date
- Anti-harassment
- Contact information

Your profile

Contact information

Mailing address   Please confirm this address

Do you have a physical address that is different than your mailing address?  Yes  No

What is the best way to contact you if we need to talk about your claim? **Please note:** If we attempt to contact you and you don't respond, it could affect your benefits or create an overpayment.

How do you want to receive important correspondence from us?

Email

Primary Phone     Permission to leave a detailed voicemail?  Yes  No

Would you like to provide an additional phone number?  Yes  No

Secondary Phone     Permission to leave a detailed voicemail?  Yes  No

Save

Cancel

< Previous

Next >

Estimated percentage completed



Application for unemployment benefits

Your profile

- John Smith
- Certification
- Certification cont'd
- Certification cont'd
- Your Identity
- Driver's license
- Benefits in other states
- Injury or illness
- Federal jobs
- Military jobs
- Work in other states
- Claim start date
- Anti-harassment
- Contact information
- Demographics

Your profile

Personal information

What is your gender?

Male

If you could receive written materials in any language, which would you prefer? We can't guarantee we can send you information in the language you choose.

English

We are required to ask these questions. Answering them is voluntary. If you don't want to answer, select "Do not want to answer" as your answer.

What is your highest level of education?

High School Graduate or GED

What is your ethnic background?

Not Hispanic or Latino

What is your race? Select all that apply.

African American/black

American Indian/Alaska Native

Asian

Native Hawaiian/Pacific Islander

Caucasian/white

Do not want to answer

Are you a U.S. military veteran?

Not a veteran

Do you have a disability?

Not disabled

Save

Cancel

Previous

Next

Estimated percentage completed

50%

Application for unemployment benefits

Your profile

Your employers

Washington employers

Add missing employer

Your employers

Did you work for a Washington employer?

Yes

No

What qualifies an employer as a Washington state employer? If you work for a national or international organization or individual within Washington, this would be classified as a Washington employer.

Note: Please make sure you have your employer's name, address, and pay stubs available prior to selecting an employer from the list. Your claim may be delayed if the employer you have selected does not match the employer on your paystubs.

Many companies and organizations with multiple offices may designate a specific site to handle all unemployment. If you worked for one of these companies understand that the search results may not display your actual address, but rather the designated site.

If you only had self employment, choose "no".  
If you had both, enter your employer here and your self employment later.

Save

Cancel

Previous

Next

Estimated percentage completed

50%

Application for unemployment benefits

Your profile

Your employers

Washington employers

Washington employer

Washington employer

Employer search

Search For my Washington employer

Remove this employer

Save

Cancel

< Previous

Next >

Estimated percentage completed

Search

Employer search

Select how you want to search for the employer. Then fill in as much as you can and hit the "Search" button.

Name Address Employer ID

Name  
EMPLOYMENT SECURITY

Search

Results

- EMPLOYMENT SECURITY DEPT
- STATE OF WASHINGTON  
212 MAPLE PARK DR OLYMPIA WA 98504-0001

EMPLOYMENT SECURITY DEPT

Country USA Multi-Line  
Street SYSTEMS AND REPORTS  
Street 2 PO BOX 9046  
Unit type Unit # City OLYMPIA  
State WASHINGTON Zip 98507-0000 County

Can't find my employer OK Cancel

Save Cancel

< Previous Next >

### Employer search

Search For my Washington employer

Employer

EMPLOYMENT SECURITY DEPT

What date did you **start** working for this employer?

Required

What date did you last **physically** work for this employer?

Required

Why did you separate from this employer?

Required

Have you applied for or are you receiving retirement pay from this employer?

Yes

No

Please provide your gross income before any deductions, including taxes.

Required

Per

Hour

Week

Month

Year

How many hours a week did you work, on average?

Required

Required

Remove this employer

### Employer search

Search For my Washington employer

Employer

What date did you **start** working for this employer?

What date did you last **physically** work for this employer?

Why did you separate from this employer?

Have you applied for or are you receiving retirement pay from this employer?

Please provide your gross income before any deductions, including taxes.

How many hours a week did you work, on average?

- Currently working full time
- Currently working part time
- Currently working reduced hours(partially employed)
- Fired
- Laid off
- Leave of absence
- Quit
- Shared work reduced hours
- Strike
- Suspended
- Temporarily out of work to attend mandatory apprenticeship training

Remove this employer

Employer search

Search For my Washington employer

Employer EMPLOYMENT SECURITY DEPT

What date did you **start** working for this employer? Jan 1 2015

What date did you last **physically** work for this employer? Apr 16 2020

Why did you separate from this employer? Laid off

Choose more information about this separation. *Required*

Was your separation date the same day as your last day worked? *Required*

Have you applied for or are you receiving retirement pay from this employer? Assignment or contract with temporary agency ended

Please provide your gross income before any deductions, including taxes. Business closed

How many hours a week did you work, on average? Company closed temporarily

- Required*
- Required*
- Assignment or contract with temporary agency ended
- Business closed
- Company closed temporarily
- On call or on standby with my employer
- Other reason not listed
- School year ended or school is on break
- Seasonal worker and the season ended
- Worksite shut down because of weather

Required



Remove this employer

### Employer search

Search For my Washington employer

Employer

EMPLOYMENT SECURITY DEPT

What date did you **start** working for this employer?

Jan 1 2015

What date did you last **physically** work for this employer?

Apr 15 2020

Why did you separate from this employer?

Laid off

Choose more information about this separation.

Other reason not listed

Was your separation date the same day as your last day worked?

Yes

No

What is the date the separation occurred?

Apr 16 2020

Have you applied for or are you receiving retirement pay from this employer?

Yes

No

Please provide your gross income before any deductions, including taxes.

37,000.00

Per

Hour

Week

Month

Year

How many hours a week did you work, on average?

40

Remove this employer

37

This is \$ paid to you because you retired, not if you were contributing to your plan

## Did you work for another Washington employer?

Yes

No

What qualifies an employer as a Washington state employer? If you work for a national or international organization or individual within Washington, this would be classified as a Washington employer.

Note: Please make sure you have your employer's name, address, and pay stubs available prior to selecting an employer from the list. Your claim may be delayed if the employer you have selected does not match the employer on your paystubs.

Many companies and organizations with multiple offices may designate a specific site to handle all unemployment. If you worked for one of these companies understand that the search results may not display your actual address, but rather the designated site.

## Your employers

### Employment wage summary

The employers for which you have provided information are shown below. This includes employers that we found in wage reports as well as any employers added by you. Employers marked "DNW" have already been flagged for agent review because you marked "Did Not Work." Employers marked "Pend" are waiting for a response from the federal government or another state.

### Do you disagree with wage or hour information reported by an employer?

DNW	Pend	Employer	Q1 Hours	Q1 Wage	Q2 Hours	Q2 Wage	Q3 Hours	Q3 Wage	Q4 Hours	Q4 Wage
<input type="checkbox"/>	<input type="checkbox"/>	EMPLOYMENT SECURITY DEPT	713	12,126	623	10,775	585	10,289	636	12,050
			713	12,126	623	10,775	585	10,289	636	12,050

## Estimated percentage completed

### Subsequent claim

Your profile

Your employers

Washington employers

Employment Security Dept

Add missing employer

Summary

### Your employers

#### Employment wage summary

The employers for which you have provided information are shown below. This includes employers that we found in wage reports as well as any employers added by you. Employers marked "DNW" have already been flagged for agent review because you marked "Did Not Work." Employers marked "Pend" are waiting for a response from the federal government or another state.

#### Wage Summary

DNW	Pend	Employer	Q1 Hours	Q1 Wage	Q2 Hours	Q2 Wage	Q3 Hours	Q3 Wage	Q4 Hours	Q4 Wage
<input type="checkbox"/>	<input type="checkbox"/>	Employment Security Dept	560	18,242	480	16,358	560	14,054	428	17,714
			560	18,242	480	16,358	560	14,054	428	17,714

Save

Cancel

< Previous

Next >

Estimated percentage completed

60%

Application for unemployment benefits

Your profile

Your employers

Your occupation

Occupation code

Your occupation

Occupation

What was your primary occupation during the base year?  
Click "Search occupation."

Primary occupation

Required

Search occupation

Required

See this [employment data website](#) to determine whether your current occupation is in demand or not.

Are you going to continue to look for work in this occupation?

Yes

No

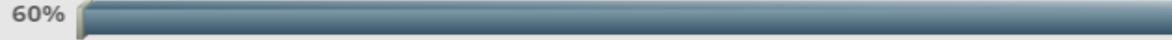
Save

Cancel

Previous

Next

Estimated percentage completed



Application for unemployment benefits

Search occupation codes

First: Search for a job title.

Single word search only, please use full text.

insurance claims clerk

Search

Next: Choose one for details, then press "OK."

Filter

Code	Title
13-1031.02	Insurance Adjusters, Examiners, and Investigators
29-2071.00	Medical Records and Health Information Technicians
43-3011.00	Bill and Account Collectors
43-9041.00	Insurance Claims and Policy Processing Clerks
43-9041.01	Insurance Claims Clerks
43-9041.02	Insurance Policy Processing Clerks

6 Rows

13-1031.02 - Insurance Adjusters, Examiners, and Investigators

Job Responsibilities Investigate, analyze, and determine the extent of insurance company's liability concerning personal, casualty, or property loss or damages, and attempt to effect settlement with claimants. Correspond with or interview medical specialists, agents, witnesses, or claimants to compile information. Calculate benefit payments and approve payment of claims within a certain monetary limit.

Alternate Job Titles

OK

Cancel

Estimated percentage completed



Application for unemployment benefits

- Your profile
- Your employers
- Your occupation
- Occupation code

Your occupation

Occupation

What was your primary occupation during the base year?  
Click "Search occupation."

Primary occupation 13-1031.02 - Insurance Adjusters, Examiners, and Investigators

Change occupation

See this [employment data website](#) to determine whether your current occupation is in demand or decline.

Are you going to continue to look for work in this occupation?

Yes

No

Save

Cancel

< Previous

Next >

Estimated percentage completed

70%

Application for unemployment benefits

- Your profile
- Your employers
- Your occupation
  - Occupation code
  - Union membership

Your occupation

Union membership

Do you get your work through a union dispatch or referral list?

Yes  No

Have you applied for or are you receiving union retirement pay?

Yes  No

Save

Cancel

< Previous

Next >

# Work Search Requirements -



- Conducting a work search is optional at this time.
- When filing your weekly claim, you will be asked if you made a work search. Answer it truthfully.
- If you did not make three or more contacts, then you should answer the question “no”.
- If you do answer “yes”, it will require you to enter at least three work search contacts.
- If you do answer it with “no”, during the COVID-19 situation that will be ok. This will not stop you from receiving benefits.
- We recommend not requesting standby until work search becomes required again.

### Estimated percentage completed

Requesting standby is not necessary while conducting a work search is optional.

### Subsequent claim

- Your profile
- Your employers
- Your occupation
  - Occupation code
  - Union membership
  - Standby

### Your occupation

#### Standby request

You do not need to apply for standby while the governor's "stay home, stay healthy" order is in effect.

**!** If you do not return to work when the order is lifted, you can request standby at that time. You will need to provide the date you plan to return to work.

#### Standby means you are:

- Unemployed with your regular employer due to a lack of work and you expect to return to full-time work with this employer within the next twelve weeks; or
- Unemployed and starting work with a new employer within the next twelve weeks.

If your employer has told you that you will be returning to work and given you an expected return to work date, you can request standby. Since standby waives your work search requirements, we will decide if you qualify, not your employer. You must look for work each week until we notify you that you are allowed to be on standby.

[Click here if you would like to learn more about the Unemployment Standby benefit.](#)

Do you wish to request Standby?

Yes

No

Save

Cancel

< Previous

Next >

**Estimated percentage completed**

70%

**Application for unemployment benefits**

**Your profile** 

**Your employers** 

**Your occupation**

- Occupation code
- Union membership
- Part-time work
- Standby
- School or training** 

**Your occupation**

**School or training**

Are you currently attending school or a training program?

Yes

**No**

Save

Cancel

< Previous

Next >

Estimated percentage completed

80%

Application for unemployment benefits

Your profile

Your employers

Your occupation

Occupation code

Union membership

Part-time work

Standby

School or training

Able and available

Your occupation

Able and available for work

Are you physically able to work and available for work?

Yes

No

Being able and available means that you can go to work if called, if your employer had employment for you, and that there are no personal barriers to you returning to work.

Save

Cancel

< Previous

Next >

Estimated percentage completed



Application for unemployment benefits

- Your profile
- Your employers
- Your occupation
  - Occupation code
  - Union membership
  - Part-time work
  - Standby
  - School or training
  - Able and available
  - Federal taxes

Your occupation

Federal taxes

You must pay federal taxes on your unemployment benefits. Do you want us to withhold 10 percent of your payment each week?

 Yes
  No

**If you decide later that you don't want us to withhold the 10 percent, we can't return the money we already deducted.**

**⚠ If we require you to pay back benefits because we overpaid you, you must pay us:**

- The benefits you received.
- Any money we withheld for tax purposes.

Estimated percentage completed

80%

Application for unemployment benefits

- Your profile
- Your employers
- Your occupation
- Getting paid
  - Payment options

Getting paid

Employment Security offers two options for receiving your unemployment benefits: debit card or direct deposit. Which option would you like us to use for your benefits payment - direct deposit into your bank account or deposit onto a debit card? Select one below.

Debit Card  Direct Deposit Required

[Learn more about a debit card payment option](#)

[Learn more about the direct deposit payment option](#)

Save

Cancel

< Previous

Next >

Employment Security offers two payment options for you to receive your unemployment benefits: debit card or direct deposit. Which option would you like us to use for your benefits payment – direct deposit into your bank account or deposit onto a debit card? Select one below.

Debit Card

Direct Deposit

[Learn more about all fees associated with the debit card option](#)

[Learn more about the direct deposit payment option](#)

We will deposit your benefit payments onto a debit card.

You will receive your debit card 7 to 10 days from today in a white envelope with Employment Security Department in the upper left hand corner. Follow the instructions provided with the card to activate it.



**We are required to provide you with certain disclosures relating to the KeyBank debit card program prior to completing your application.**

There are no:

- Monthly fees.
- Per purchase fees.
- Cash reload fees.
- In-network ATM withdrawal fees (There is a \$1.75 ATM out-of-network fee. This fee can be lower depending on how and where this card is used.)
- In- or out-of-network ATM fees for balance inquiries.
- Automated or live agent customer service fees.
- Per month inactivity fees after 180 days of inactivity.
- Overdraft or credit feature.

KeyBank charges three other types of fees:

- \$12 2-day expedited delivery of replacement card
- 2% international transaction fee
- \$3 international ATM withdrawal fee

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit [cfpb.gov/prepaid](https://cfpb.gov/prepaid).

You can find details and conditions for all fees and services in the cardholder agreement.

Employment Security prepaid card is issued by KeyBank, N.A. There is no purchase price charged to enroll in the program nor is there any fee to activate the card.

You can find this and more information including a Long Form Disclosure that includes all fees relating to the benefits card program on our website at [esd.wa.gov/unemployment/debit-card-info](https://esd.wa.gov/unemployment/debit-card-info). Additionally, these disclosures will be provided to you in the card package when you receive your benefits card.

Estimated percentage completed



Application for unemployment benefits

- Your profile
- Your employers
- Your occupation
- Getting paid
  - Payment options

Getting paid

Employment Security offers two payment options for you to receive your unemployment benefits: debit card or direct deposit. Which option would you like us to use for your benefits payment – direct deposit into your bank account or deposit onto a debit card? Select one below.

Debit Card      Direct Deposit

required

[Learn more about all fees associated with the debit card option](#)

[Learn more about the direct deposit payment option](#)

## Getting paid

Employment Security offers two payment options for you to receive your unemployment benefits: debit card or direct deposit. Which option would you like us to use for your benefits payment – direct deposit into your bank account or deposit onto a debit card? Select one below.

Debit Card

**Direct Deposit**

[Learn more about all fees associated with the debit card option](#)

[Learn more about the direct deposit payment option](#)

I give the Employment Security Department permission to deposit my benefit payments into my bank or credit union account.

**Yes**

No

PAY TO THE  
ORDER OF

JOHN SMITH

Account type

Required

Routing number

Required

Name of bank or credit union

Required

Account number

Required

Required

Confirm account number

**Important:** If there is an error in processing your direct deposit, the department will default your payment to our debit card. To learn more about the debit card features please visit us at [esd.wa.gov/unemployment/debit-card-info](https://esd.wa.gov/unemployment/debit-card-info).



**If you don't have one of your checks handy, look at your monthly bank statement or contact your bank or credit union.**

### Claim Summary

---

#### Your identity Edit

Social Security Number

Date of Birth

Legal Name

Middle Name  Suffix

Have you used any other names for work, such as a maiden name?

Do you have a nickname or another preferred name?

Are you a U.S. citizen or an American national?

---

#### Claim Start Date Edit

Your claim is effective:

---

#### Contact Information Edit

Mailing address

Street 2

Unit Type  Unit #

Attention: In care of...

Do you have a physical address that is different than your mailing address?

---

#### Correspondence Edit

What is the best way to contact you if we need to talk about your claim? **Please note:** If we attempt to contact you and you don't respond, it could affect your benefits or create an overpayment.

How do you want to receive important correspondence from us?

Email

Primary phone    Permission to leave a detailed voicemail?

Do you want to provide an additional number?

Secondary phone    Permission to leave a detailed voicemail?

---

#### Your Employers Edit

Employer Name

Reason  Separation

Start Date  Separation Date

---

#### Payment Option Edit

Your selected payment method:



Each section has an "edit" button if you need to correct anything.

Estimated percentage completed

90%

Application for unemployment benefits

- Your profile
- Your employers
- Your occupation
- Getting paid
  - Payment options
- Claim Summary
  - Claim Summary
- Submit application

Submit application

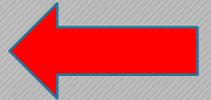
To complete your application, select "Submit."

Save

Cancel

Previous

Submit



 Confirmation

**Congratulations!** You have successfully submitted your application for unemployment benefits!

Your confirmation number is 0-014-720-529. Write it down or print this page for your records.

Watch for an email describing your rights and responsibilities that will advise you of your next steps. After you receive the email you can also find these instructions in the "Notices" section of your eServices homepage.

Your claim may have been flagged for additional review for one of the following reasons:

- You reported you had a claim in another state.
- We think you might qualify for an injury or illness claim, based on what you reported in your application.
- You reported you are a member of the International Longshore and Warehouse Union.

If your claim was flagged then it may take several days for an agent to review your claim. Once we have completed the review and processed your claim, you will receive the email mentioned above. If for some reason your claim can't be processed, an agent will contact you with additional information.

Help us improve eServices. [Click here to take a quick survey of your registration experience.](#)

[Click here to search for job opportunities.](#)

Go back

**i** We are processing an unprecedented number of unemployment claims and our highest priority is getting benefit payments out to customers as quickly as we can. As a result, we are unable to respond to all questions submitted online in a timely manner and we apologize. Many questions can be answered on our website at [esd.wa.gov/unemployment](http://esd.wa.gov/unemployment). You may also want to subscribe to email updates about our response to COVID-19. Thank you for your patience.



**Alerts**



**I want to**



[Request PEUC extended benefits](#)



[You have a UI weekly claim to file](#)

[Manage my active claim](#)

[Change federal withholding preference](#)

[Send a message/ask a question](#)

[Update union information](#)

[Upload a document](#)

Summary

Online activity

Notices/letters

Name/address

Job Search Log

1099s

Applications/Forms



**My accounts**

All accounts



**Manage my active UI claim**

Claim ID

Benefit year begin Apr 5 2020

Benefit year ending Apr 3 2021

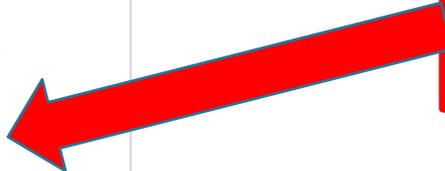
Weekly benefit amount \$574.00

Status Active



[You have a UI weekly claim to file](#)

If you qualify for regular unemployment, you do not need to go further.



# Sign in for eServices

Find answers to your questions about eServices accounts at [esd.wa.gov/unemployment/technical-support](http://esd.wa.gov/unemployment/technical-support).

If you are not already, sign into your SAW account. [www.esd.wa.gov](http://www.esd.wa.gov)

## Individuals

- Apply for unemployment benefits
- Submit a weekly claim
- Manage your unemployment benefits claim
- Restart a current claim
- Pay a benefit overpayment
- Look up your past wages
- Schedule a required WorkSource appointment

## Employers

- Pay taxes
- Apply for SharedWork
- Apply for the Work Opportunity Tax Credit
- Manage your employees' unemployment claims
  - Send a secure message
  - View and respond to correspondence
  - File an appeal

### SecureAccess Washington (SAW)

Use your SecureAccess Washington (SAW) username and password [What is SAW?](#)

**Employers:** If you have ever paid taxes online with EAMS (Employer Account Management Services), you must use the same SAW account.

**Username:**

[Check to see if you have a SAW account](#)

**Password:**

[Sign in](#)

[Click here if you are having trouble signing in](#)

## Need an account?

If you haven't already, you must create and activate a SecureAccess Washington (SAW) account to use our online services. [What is SAW?](#)

[Check to see if you have a SAW account](#)

[Create new account](#)



Type your Username and Password and click Sign in

We use SecureAccess Washington to protect your personal information



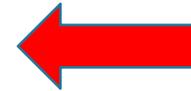


## eServices

Update your SAW profile and access services from other government offices by visiting [SecureAccess Washington](#)

### For yourself

[Apply for unemployment benefits or manage your current and past claims](#)



[Send us a secure message](#)

- Ask us a question through a secure messaging service

[Look up your past wages](#)

- See and print your Washington wages from the past two years

### For an employer

Almost there! To access any eServices, you must finish your online setup by creating an account in EAMS (Employer Account Management System). **Use the same username and password you used to create your SecureAccess Washington account.** Once you have finished, return to this page to see the eServices available to you.

If you already have an EAMS account, to access eServices you need to "request access to locked services" in EAMS. See directions in the link below.

[Find out more about creating an account in EAMS.](#)

[Apply for the WOTC \(Work Opportunity Tax Credit\)](#)

- Submit applications and documentation
- Check the status of applications
- Print certifications

**i** We are processing an unprecedented number of unemployment claims and our highest priority is getting benefit payments out to customers as quickly as we can. As a result, we are unable to respond to all questions submitted online in a timely manner and we apologize. Many questions can be answered on our website at [esd.wa.gov/unemployment](http://esd.wa.gov/unemployment). You may also want to subscribe to email updates about our response to COVID-19. Thank you for your patience.



**Alerts**

**i** You have 1 unread message

**i** You have 4 unread letters

**📄** Apply for benefits

**📄** **Apply for a COVID-19 PUA Claim**

**⚠** You have a UI weekly claim to file



**I want to**

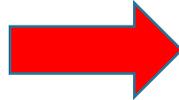
Manage my active claim

Change federal withholding preference

Send a message/ask a question

Update union information

Upload a document



Summary

Online activity

Notices/letters

Name/address

Job Search Log

1099s

Applications/Forms



**My accounts**

All accounts



**Manage my active UI claim**

Claim ID

Benefit year begin      Apr 12 2020

Benefit year ending      Apr 10 2021

Weekly benefit amount      \$0.00

Status      Ineligible

**⚠** You have a UI weekly claim to file

## COVID-19 PUA Claim

### YOUR PROFILE

Certification

### YOUR PROFILE

Eligibility

Read and certify

#### Pandemic Unemployment Assistance (PUA)

You are applying for Pandemic Unemployment Assistance in Washington. You can't receive Pandemic Unemployment Assistance benefits during any week that you are:

- Eligible to receive:
  - Regular unemployment benefits or extensions in Washington or any other state;
  - Railroad unemployment benefits; or
  - Worker's compensation or industrial insurance.
- Receiving Paid Family & Medical Leave in Washington or any other state.

We will notify you if you are not eligible for Pandemic Unemployment Assistance, including if we determine you are instead eligible for regular unemployment benefits or an extension of regular benefits.

#### We protect your privacy

The Employment Security Department strictly obeys state and federal laws that protect your private information. We do, however, share your information with other government agencies to verify your eligibility for this and other government programs. Read our [privacy statement](#) for details.

#### Fraud

If you lie on this application or provide false information, we might find that you committed fraud. You could be:

- Disqualified from receiving benefits.
- Required to pay back benefits you received.
- Charged with a crime.

#### Certify

I certify that the information I provide on this form is true and complete to the best of my knowledge. I understand that omitting or giving false information is considered fraud, and I could have to pay back benefits I received. I also could be denied future unemployment benefits. I want to apply for Pandemic Unemployment Assistance.

I disagree. Exit application.

I agree. Continue with application.

Save

Cancel

< Previous

Next >

YOUR PROFILE

Certification

Eligibility Questions

YOUR PROFILE

Eligibility

Eligibility

To file in Washington, you must have been employed, self-employed or scheduled to start employment or self-employment in Washington state at the time you were affected by the COVID-19 public health emergency. Or, you must have been prevented from starting employment or self-employment in Washington state due to the COVID-19 pandemic. If none of these situations apply to you, you must file in another state.

You must certify you are unemployed, partially unemployed, unable to work, or unavailable for work for one or more of the following reasons (answer yes to all that apply):

Did your place of employment close as a direct result of the COVID-19 public health emergency?

Yes	No
-----	----

Are you an independent contractor or self-employed individual, and has the COVID-19 public health emergency severely limited your ability to do your customary work activities?

Yes	No
-----	----

Are you unable to work from home or anywhere because you are the main caregiver to a child or household member who needs your constant and ongoing care; and they cannot attend school, daycare or other facility that is closed as a direct result of the COVID-19 public health emergency?

Yes	No
-----	----

Are you unable to reach your place of employment because of quarantine imposed by a state or municipal order restricting travel as a result of the COVID-19 public health emergency?

Yes	No
-----	----

Are you unable to reach your place of work because you have been advised by a health care provider to self-quarantine due to concerns related to COVID-19?

Yes	No
-----	----

Were you scheduled to start a job in Washington state but no longer have the job or are unable to reach the job as a direct result of the COVID-19 public health emergency?

Yes	No
-----	----

Did you have to quit as a direct result of COVID-19?

Yes	No
-----	----

Were you diagnosed with COVID-19?

Yes	No
-----	----

Do you have symptoms of COVID-19 and are seeking a medical diagnosis?

Yes	No
-----	----

Has an individual in your household been diagnosed with COVID-19?

Yes	No
-----	----

Are you providing constant and ongoing care for a family member or household member who has been diagnosed with COVID-19?

Yes	No
-----	----

Did you become the breadwinner or major support for a household because the head of household died as a direct result of COVID-19?

Yes	No
-----	----

I understand that I am certifying honestly on my application for Pandemic Unemployment Assistance, under penalty of perjury, that I am unemployed, partially unemployed, unable to work, or unavailable for work for the reason(s) I marked "Yes" above.

Yes	No
-----	----

I understand that I am certifying honestly on my application for Pandemic Unemployment Assistance, under penalty of perjury, that I am unemployed, partially unemployed, unable to work, or unavailable for work for the reason(s) I marked "Yes" above.

You cannot continue with your application unless you agree.

Yes	No
-----	----

Save

Cancel

< Previous

Next >

## Eligibility

To file in Washington, you must have been employed, self-employed or scheduled to start employment or self-employment in **Washington state** at the time you were affected by the COVID-19 public health emergency. Or, you must have been prevented from starting employment or self-employment in Washington state due to the COVID-19 pandemic. If none of these situations apply to you, you must file in another state.

You must certify you are unemployed, partially unemployed, unable to work, or unavailable for work for one or more of the following reasons (answer yes to all that apply):

Did your place of employment close as a direct result of the COVID-19 public health emergency?

 Yes No

Are you an independent contractor or self-employed individual, and has the COVID-19 public health emergency severely limited your ability to do your customary work activities?

 Yes No

Are you unable to work from home or anywhere because you are the main caregiver to a child or household member who needs your constant and ongoing care; and they cannot attend school, daycare or other facility that is closed as a direct result of the COVID-19 public health emergency?

 Yes No

Are you unable to reach your place of employment because of quarantine imposed by a state or municipal order restricting travel as a result of the COVID-19 public health emergency?

 Yes No

Are you unable to reach your place of work because you have been advised by a health care provider to self-quarantine due to concerns related to COVID-19?

 Yes No

Were you scheduled to start a job in Washington state but no longer have the job or are unable to reach the job as a direct result of the COVID-19 public health emergency?

 Yes No

Did you have to quit as a direct result of COVID-19?

 Yes No

Were you diagnosed with COVID-19?

 Yes No

Do you have symptoms of COVID-19 and are seeking a medical diagnosis?

 Yes No

Has an individual in your household been diagnosed with COVID-19?

 Yes No

Are you providing constant and ongoing care for a family member or household member who has been diagnosed with COVID-19?

 Yes No

Did you become the breadwinner or major support for a household because the head of household died as a direct result of COVID-19?

 Yes No

I understand that I am certifying honestly on my application for Pandemic Unemployment Assistance, under penalty of perjury, that I am unemployed, partially unemployed, unable to work, or unavailable for work for the reason(s) I marked "Yes" above.

 Yes No

Save

Cancel

<

Next >

## Teleworking

---

Were you offered the option to telework (work remotely or from home) for your usual number of hours with pay during the COVID-19 public health emergency?

Yes

No

On what date did you become unemployed, partially unemployed, unable to work, unavailable for work, or prevented from starting new employment due to the COVID-19 public health emergency?

Save

Cancel



Next >

Your profile

PUA Information

Certification

Eligibility Questions

Verify Identity

Your profile

**Establishing Claimant Identity**

Your Social Security number:

Your date of birth:

Save

Cancel

< Previous

Next >

Your profile

PUA Information

Certification

Eligibility Questions

Verify Identity

Personal information

Your profile

Claimant Details

Would you like to update your name information?

Yes

No

Your identity

Please enter your name as it appears on your Social Security Card:

First name

Last name

Middle name

Suffix

Would you like to add a prior or maiden name?

Yes

No

Would you like to add a preferred or nickname?

Yes

No

Are you a U.S. citizen or an American national?

Yes

No

Save

Cancel

< Previous

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### Drivers License

Do you have a Washington state driver's license or Washington state ID?

Yes

No

License or ID number (See "A" in picture):

Confirm your WA driver license or ID number

Date issued (B):

Expiration date (C):

Your Height (ex. 5 feet, 2 inches) (D):

Feet

Inches

If yes, you will be prompted to enter more information



Save

Cancel



Next >

Your profile

PUA Information

Certification

Eligibility Questions

Personal information

Alien information

Driver's license

Benefits in other states

Your profile

**Benefits in other states**

Have you applied for or received unemployment benefits from a state other than Washington in the last 12 months?

Yes

No

Save

Cancel

< Previous

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## COVID-19 PUA Claim

### Your profile

PUA Information

Certification

Eligibility Questions

Personal information

Alien information

Driver's license

Benefits in other states

Federal jobs

### Your profile

#### Federal jobs

Did you work for the federal government in the last 18 months? This doesn't include military service.

Yes

No

Save

Cancel

< Previous

Next >

## COVID-19 PUA Claim

### Your profile

PUA Information

Certification

Eligibility Questions

Personal information

Alien information

Driver's license

Benefits in other states

Federal jobs

Military jobs

### Your profile

#### Military jobs

Did you separate from active duty military service in the last 18 months?

Yes

No

Save

Cancel

< Previous

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## COVID-19 PUA Claim

### Your profile

PUA Information

Certification

Eligibility Questions

Personal information

Alien information

Driver's license

Benefits in other states

Federal jobs

Military jobs

Work in other states

### Your profile

#### Work in other states

Have you worked in any state other than Washington in the last 18 months?

Yes

No

Save

Cancel

< Previous

Next >

### COVID-19 PUA Claim

- Your profile
- PUA Information
- Certification
- Eligibility Questions
- Personal info
- Personal information
- Driver's license
- Benefits in other states
- Federal jobs
- Military jobs
- Work in other states

#### Your profile

##### Work in other states

Have you worked in any state other than Washington in the last 18 months?

Are you currently a corporate officer of any company outside Washington?

Provide your out of state wages to get an estimate that combines your wages from Washington and other states. We will also give you an estimate of your weekly benefit amount based on only Washington state wages.

Quarter:

Out of state wages:

##### States

Select all states where you worked in the last 18 months.

- |   |  |   |   |
|---|--|---|---|
| <input type="checkbox"/> Alabama              | <input type="checkbox"/> Illinois      | <input type="checkbox"/> Montana        | <input type="checkbox"/> Puerto Rico    |
| <input type="checkbox"/> Alaska               | <input type="checkbox"/> Indiana       | <input type="checkbox"/> Nebraska       | <input type="checkbox"/> Rhode Island   |
| <input type="checkbox"/> Arizona              | <input type="checkbox"/> Iowa          | <input type="checkbox"/> Nevada         | <input type="checkbox"/> South Carolina |
| <input type="checkbox"/> Arkansas             | <input type="checkbox"/> Kansas        | <input type="checkbox"/> New Hampshire  | <input type="checkbox"/> South Dakota   |
| <input type="checkbox"/> California           | <input type="checkbox"/> Kentucky      | <input type="checkbox"/> New Jersey     | <input type="checkbox"/> Tennessee      |
| <input type="checkbox"/> Colorado             | <input type="checkbox"/> Louisiana     | <input type="checkbox"/> New Mexico     | <input type="checkbox"/> Texas          |
| <input type="checkbox"/> Connecticut          | <input type="checkbox"/> Maine         | <input type="checkbox"/> New York       | <input type="checkbox"/> Utah           |
| <input type="checkbox"/> Delaware             | <input type="checkbox"/> Maryland      | <input type="checkbox"/> North Carolina | <input type="checkbox"/> Vermont        |
| <input type="checkbox"/> District Of Columbia | <input type="checkbox"/> Massachusetts | <input type="checkbox"/> North Dakota   | <input type="checkbox"/> Virgin Islands |
| <input type="checkbox"/> Florida              | <input type="checkbox"/> Michigan      | <input type="checkbox"/> Ohio           | <input type="checkbox"/> Virginia       |
| <input type="checkbox"/> Georgia              | <input type="checkbox"/> Minnesota     | <input type="checkbox"/> Oklahoma       | <input type="checkbox"/> West Virginia  |
| <input type="checkbox"/> Hawaii               | <input type="checkbox"/> Mississippi   | <input type="checkbox"/> Oregon         | <input type="checkbox"/> Wisconsin      |
| <input type="checkbox"/> Idaho                | <input type="checkbox"/> Missouri      | <input type="checkbox"/> Pennsylvania   | <input type="checkbox"/> Wyoming        |

## COVID-19 PUA Claim

### Your profile

PUA Information

Certification

Eligibility Questions

Personal information

Driver's license

Benefits in other states

Federal jobs

Military jobs

Work in other states

Anti-harassment

### Your profile

#### Anti-harassment

Do you currently have an anti-harassment order in place for your protection?

Yes

No

Save

Cancel

< Previous

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Your profile

- PUA Information
- Certification
- Eligibility Questions
- Personal information
- Alien information
- Driver's license
- Benefits in other states
- Federal jobs
- Military jobs
- Work in other states
- Anti-harassment
- Claimant contact info

Your profile

Contact information

Has your contact information changed?

Yes

No

Mailing address

USA



WASHINGTON

KING

Do you have a physical address that is different than your mailing address?

Yes

No

Correspondence

What is the best way to contact you if we need to talk about your claim? **Please note:** If we attempt to contact you and you don't respond, it could affect your benefits or create an overpayment.

Both email and phone

How do you want to receive important correspondence from us?

Send by eServices

**By selecting eServices, you are authorizing us to send you an email that notifies you to check your account. When we request information from you, you will have five business days to respond. Please check your eServices account frequently. Some items cannot be sent through eServices and will come through U.S. mail. Continue to check your mailbox.**

Email

Primary phone

USA

Permission to leave a detailed voicemail?

Yes

No

Do you want to provide an additional number?

Yes

No

Secondary phone

USA

Permission to leave a detailed voicemail?

Yes

No

Save

Cancel

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Your profile

PUA Information

Certification

Eligibility Questions

Personal information

Alien information

Driver's license

Benefits in other states

Federal jobs

Military jobs

Work in other states

Anti-harassment

Contact information

Demographics

Your profile

Demographics confirmation

Would you like to update any of the information below?

Yes

No

Personal information

What is your gender?

If you could receive written materials in any language, which would you prefer? We can't guarantee we can send you information in the language you choose.

**We are required to ask these questions. Answering them is voluntary. If you don't want to answer, select "Do not want to answer" as your answer.**

What is your highest level of education?

What is your ethnic background?

What is your race? Select all that apply.

Master's Degree

Not Hispanic or Latino

African American/black

American Indian/Alaska Native

Asian

Native Hawaiian/Pacific Islander

**Caucasian/white**

Do not want to answer

Not a veteran

Not disabled

Are you a U.S. military veteran?

Do you have a disability?

Save

Cancel

< Previous

Next >

Washington employer:

Employer details

Employer's name

Address

I did not work for this employer

What date did you **start** working for this employer?

What date did you last **physically** work for this employer?

Why did you separate from this employer?

Choose more information about this separation.

Was your separation date the same day as your last day worked?  Yes  No

What is the date the separation occurred?

Have you applied for or are you receiving retirement pay from this employer?  Yes  No

Please provide your gross income before any deductions, including taxes.  Per  Hour  Week  Month  Year

How many hours a week did you work, on average?

Save

Cancel

< Previous

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## Let's talk about two specific questions about why you are not working

Why did you separate from this employer?

*Required*

- Currently working full time
- Currently working part time
- Currently working reduced hours (partially employed)
- Fired
- Laid off
- Leave of absence
- Quit
- Shared work reduced hours
- Strike
- Suspended
- Temporarily out of work to attend mandatory apprenticeship training

Choose more information about this separation.

*Required*

- Assignment or contract with temporary agency ended
- Business closed
- Company closed temporarily
- On call or on standby with my employer
- Other reason not listed
- School year ended or school is on break
- Seasonal worker and the season ended
- Worksite shut down because of weather

Washington employer: Macys West Stores Inc

Employer details

Employer's name

Address

I did not work for this employer

What date did you **start** working for this employer?

What date did you last **physically** work for this employer?

Why did you separate from this employer?

Choose more information about this separation.

Was your separation date the same day as your last day worked?

Yes  No

What is the date the separation occurred?

Have you applied for or are you receiving retirement pay from this employer?

Yes  No

Please provide your gross income before any deductions, including taxes.

Per  Hour  Week  Month  Year

How many hours a week did you work, on average?

Your profile

Your employers

Washington employers

### Your employers

#### Did you work for another Washington employer?

Yes

No

What qualifies an employer as a Washington state employer? If you work for a national or international organization or individual within Washington, this would be classified as a Washington employer.

Note: Please make sure you have your employer's name, address, and pay stubs available prior to selecting an employer from the list. Your claim may be delayed if the employer you have selected does not match the employer on your paystubs.

Many companies and organizations with multiple offices may designate a specific site to handle all unemployment. If you worked for one of these companies understand that the search results may not display your actual address, but rather the designated site.

Save

Cancel

< Previous

Next >

### Your employers

#### Self-Employment

Did you earn money through self-employment or as a 1099 independent contractor during the 2019 tax year?

Yes

No

Income from self-employment may include receiving pay for things like:

- Income from your own business
- Income as an independent contractor
- Income from certain religious employers

The money you make through self-employment can be used to calculate your weekly unemployment benefit if your unemployment is caused by the pandemic and:

- You were self-employed or were going to commence self-employment at the time the pandemic began, and
- Your principal source of income and livelihood is self-employment.

We consider your unemployment to be caused by the pandemic if one of the following is true and is a direct result of the pandemic:



- You are unemployed for at least a week
- You are unable to do your self-employed work because of a state official or healthcare provider's directive
- You were to begin self-employment but are unable to reach the place where you were going to be self-employed
- You cannot perform the services provided in self-employment due to an illness

You will need to provide proof of your self-employment, and the income you earn will be used to calculate your benefits after we validate your documentation.

Incorrect reporting of your self-employment income may result in disqualification from Pandemic Unemployment Assistance.

Save

Cancel

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- Your profile
- Your employers
- Washington employers

Self-Employment

## Your employers

### Self-Employment

Did you earn money through self-employment or as a 1099 independent contractor during the 2019 tax year?

Yes

No

Income from self-employment may include receiving pay for things like:

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- You cannot perform the services provided in self-employment due to an illness

You will need to provide proof of your self-employment, and the income you earn will be used to calculate your benefits after we validate your documentation.

Incorrect reporting of your self-employment income may result in disqualification from Pandemic Unemployment Assistance.

### Net Earnings

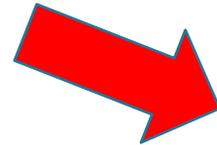
Mar 31 2019	Jun 30 2019	Sep 30 2019	Dec 31 2019
Net Earnings 6,625.99	Net Earnings 6,133.16	Net Earnings 5,589.10	Net Earnings 0.00

You need to provide documentation of your self-employment earnings, like IRS forms Schedule C, K, SE, or F, or Dept. of Revenue quarterly reports before we can make a final decision on your claim. Please attach documentation below. If you do not currently have documents available, you can return to your eServices account and provide them within 21 days of your application.

**The income you earned through self-employment won't be applied to your weekly benefit amount until we verify your documentation. If you do not provide enough information, we may deny or reduce the benefits available to you.**

Upload Documentation

These are end dates for the entire quarter. The Mar 31 date, means earnings Jan 1-Mar 31.



Save

Cancel

← Previous

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# Example List of acceptable documents -



- 1125-E - compensation in column F
- W2 – Line 5
- 1040-Single Filing, line 11b
- 1040 -Joint Filing, Line 31
- Schedule C, Line 31
- Schedule F, Line 34
- 1099-Misc – Box 3 or 7
- 1040-SE – Box 2
- 1065 Schedule K-1 – Box 14
- Tax records from 2018 are not acceptable

### COVID-19 PUA Claim

- Your profile
- Your employers
  - Washington employers
  - Add missing employer
- Self-Employment

#### Your employers

#### Self-Employment

Did you earn money through self-employment or as a 1099 independent contractor during the 2019 tax year?  Yes  No

Income from self-employment may include receiving pay for things like:

- Income from your own business

**Select a file to attach**

Type:

Description:

No file chosen

**Required**

You will need to provide proof of your self-employment, and the income you earn will be used to calculate your benefits after we validate your documentation.

Incorrect reporting of your self-employment income may result in disqualification from Pandemic Unemployment Assistance.

#### Net Earnings

Mar 31 2019	Jun 30 2019	Sep 30 2019	Dec 31 2019
Net Earnings <input type="text" value="15,000.00"/>			

You need to provide documentation of your self-employment earnings, like IRS forms Schedule C, K, SE, or F, or Dept. of Revenue quarterly reports before we can make a final decision on your claim. Please attach documentation below. If you do not currently have documents available, you can return to your eServices account and provide them within 21 days of your application. The income you earned through self-employment won't be applied to your weekly benefit amount until we verify your documentation. If you do not provide enough information, we may deny or reduce the benefits available to you.

Your profile

Your employers

Your occupation

Occupation code

## Your occupation

### Occupation

What was your primary occupation during the base year?

Click "Search occupation."

Primary occupation

Search occupation

See this [employment data website](#) to determine whether your current occupation is in demand or decline.

Are you going to continue to look for work in this occupation?

Yes

No

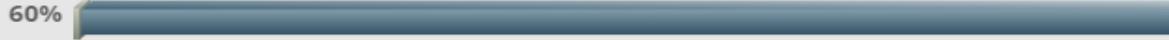
Save

Cancel

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Estimated percentage completed



Application for unemployment benefits

Search occupation codes

First: Search for a job title.

insurance claims clerk

Search

Next: Choose one for details, then press "OK."

Filter

Code	Title
13-1031.02	Insurance Adjusters, Examiners, and Investigators
29-2071.00	Medical Records and Health Information Technicians
43-3011.00	Bill and Account Collectors
43-9041.00	Insurance Claims and Policy Processing Clerks
43-9041.01	Insurance Claims Clerks
43-9041.02	Insurance Policy Processing Clerks

6 Rows

13-1031.02 - Insurance Adjusters, Examiners, and Investigators

Job Responsibilities Investigate, analyze, and determine the extent of insurance company's liability concerning personal, casualty, or property loss or damages, and attempt to effect settlement with claimants. Correspond with or interview medical specialists, agents, witnesses, or claimants to compile information. Calculate benefit payments and approve payment of claims within a certain monetary limit.

Alternate Job Titles

OK

Cancel

### COVID-19 PUA Claim

- Your profile
- Your employers
- Your occupation
- Occupation code

### Your occupation

#### Occupation

What was your primary occupation during the base year?  
Click "Search occupation."

Primary occupation

See this [employment data website](#) to determine whether your current occupation is in demand or decline.

Are you going to continue to look for work in this occupation?

**⚠ You must search for work in the same occupation you listed above, unless you fit one of these very limited circumstances. You:**

- Developed a physical or mental disability that prevents you from working in your primary occupation; or
- Received training or earned a degree or certification that qualifies you for different work.

What reason are you seeking work in an occupation different from what you selected above?  Required

What occupation are you looking for?

New occupation

Your profile

Your employers

Your occupation

Occupation code

Union membership

### Your occupation

#### Union membership

Do you get your work through a union dispatch or referral list?

Yes	No
-----	----

Have you applied for or are you receiving union retirement pay?

Yes	No
-----	----

Save

Cancel

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Next >

Your profile

Your employers

Your occupation

Occupation code

Union membership

Standby

## Your occupation

### Standby request

Standby means you are:

- Unemployed with your regular employer due to a lack of work and you expect to return to full-time work with this employer within the next twelve weeks; or
- Unemployed and starting work with a new employer within the next twelve weeks.

If your employer has told you that you will be returning to work and given you an expected return to work date, you can request standby. Since standby waives your work search requirements, we will decide if you qualify, not your employer. You must look for work each week until we notify you that you are allowed to be on standby.

[Click here if you would like to learn more about the Unemployment Standby benefit.](#)

Do you wish to request Standby?

Yes

No

Requesting standby is not necessary while conducting a work search is optional.

Save

Cancel

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## COVID-19 PUA Claim

Your profile

Your employers

Your occupation

Occupation code

Union membership

Standby

School or training

### Your occupation

#### School or training

Are you currently attending school or a training program?

Yes

No

Are you a registered apprentice currently attending an approved non-union electrical apprenticeship?

Yes

No

Save

Cancel

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## COVID-19 PUA Claim

Your profile

Your employers

Your occupation

Occupation code

Union membership

Standby

School or training

Able and available

### Your occupation

#### Able and available for work

Are you otherwise physically able to work and available for work, except for the COVID-19 reason(s) you selected?

Yes

No

Being able and available means that you can go to work if called, if your employer had employment for you, and that there are no personal barriers to you returning to work.

Save

Cancel

< Previous

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## COVID-19 PUA Claim

Your profile

Your employers

Your occupation

Occupation code

Union membership

Standby

School or training

Able and available

Federal taxes

### Your occupation

#### Federal taxes

You must pay federal taxes on your unemployment benefits. Do you want us to withhold 10 percent of your payment each week?

Yes

No

Save

Cancel

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## COVID-19 PUA Claim

Your profile

Your employers

Your occupation

Getting paid

Payment options

### Getting paid

Employment Security offers two payment options for you to receive your unemployment benefits: debit card or direct deposit. Which option would you like us to use for your benefits payment - direct deposit into your bank account or deposit onto a debit card? Select one below.

Debit Card

Direct Deposit

[Learn more about all fees associated with the debit card option](#)

[Learn more about the direct deposit payment option](#)

If you have already signed up for direct deposit, it will ask you if you want to cancel it.

Save

Cancel

< Previous

Next >

**Claim Summary**

**Your identity** [Edit](#)

Social Security Number: 777-66-5555  
Date of Birth: Jan 1 1980  
Legal Name: JOHN SMITH  
Middle Name: Suffix:  
Have you used any other names for work, such as a maiden name? Yes No  
Do you have a nickname or another preferred name? Yes No  
Are you a U.S. citizen or an American national? Yes No

**Claim Start Date** [Edit](#)

Your claim is effective: Mar 8 2020

**Contact Information** [Edit](#)

Mailing address: USA  
712 PEAR ST SE  
Street 2:  
Unit Type: Unit #: OLYMPIA  
WASHINGTON 98501-1513 THURSTON  
Attention: In care of...  
Do you have a physical address that is different than your mailing address? Yes No

**Correspondence** [Edit](#)

What is the best way to contact you if we need to talk about your claim? **Please note:** If we attempt to contact you and you don't respond, it could affect your benefits or create an overpayment. Both email and phone  
How do you want to receive important correspondence from us? Send by U.S. mail  
Email: myname@email.com  
Primary phone: USA 000 000-0000 Permission to leave a detailed voicemail? Yes No  
Do you want to provide an additional number? Yes No  
Secondary phone: USA 000 000-0001 Permission to leave a detailed voicemail? Yes No

**Your Employers** [Edit](#)

Employer Name: EMPLOYMENT SECURITY DEPT  
Reason: Currently working full time Separation:  
Start Date: Jan 1 2016 Separation Date:

**Payment Option** [Edit](#)

Your selected payment method: Debit Card



Each section has an "edit" button if you need to correct anything.



## COVID-19 PUA Claim

Your profile

Your employers

Your occupation

Getting paid

Payment options

Claim Summary

Claim Summary

Submit application

### Submit application

To complete your application, select "Submit."

Save

Cancel

< Previous

Submit

**Confirmation**

We received your submission. We will contact you if we need more information.

**Keep submitting your weekly claims**

Even while we are investigating, continue to submit your weekly claims on time. If we decide you are eligible for benefits, we will pay you only for weeks you claimed. We may deny benefits for weeks you claim late.

[Go back](#)



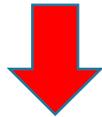
Alerts

- You have 1 unread message
- You have 7 unread letters
- Switch to electronic correspondence
- You have a UI weekly claim to file**



I want to

- Manage my active claim
- Change federal withholding preference
- Send a message/ask a question
- Update union information
- Upload a document



Summary | Online activity | **Notices/letters** | Name/address | Job Search Log | 1099s | Applications/Forms



Unread notices

All notices



Unread letters

All letters

Your Benefit Rights and Responsibilities

- Monetary Determination
- SEAP Eligibility
- Data Sharing Notice
- Monetary Determination
- Monetary Determination
- Data Sharing Notice
- Determination Letter



> Message



I Want To

Delete



## Presentation of Benefit Rights

Received: Sunday, Apr 19, 2020 3:00:40 PM  
Subject: Your Benefit Rights and Responsibilities

### Your rights and responsibilities as an unemployment claimant under the CARES Act.

**You're responsible for understanding this important information.**

**Don't reply to this email! We won't receive it.**

#### Eligibility for PUA

You are eligible for PUA if you are unemployed, partially unemployed, unable or unavailable for work for one of the following reasons:

- You have received a COVID-19 diagnosis
- You are experiencing symptoms of COVID-19 and seeking a medical diagnosis
- An individual in your household has been diagnosed with COVID-19
- You are providing care for a family member or household member who has been diagnosed with COVID-19
- A child or other household member for which you have primary caregiving responsibilities is out of school, daycare, or other facility due to closure as a direct result of the COVID-19 public health emergency
- You cannot reach your place of employment because of quarantine imposed as a result of the COVID-19 public health emergency
- You are unable to reach your place of work because you have been advised by a health care provider to self-quarantine due to concerns related to COVID-19
- You were scheduled to start a job but no longer have a job or are unable to reach the job as a direct result of the COVID-19 public health emergency
- You became the breadwinner or major support for a household because the head of household died as a direct result of COVID-19
- You had to quit as a direct result of COVID-19
- Your place of employment closed as a direct result of the COVID-19 public health emergency
- You are an independent contractor or self-employed individual and your ability to do your work has been affected or your place of business closed as a direct result of the COVID-19 public health emergency

**If you have questions, log-in to eServices and go to your outbox to submit a question or call the claims center at 800-318-6022.**

#### How much you'll be paid

Your claim is based on all your work and earnings from 1/1/2019 to 12/31/2019. We estimate that you may be eligible to receive \$290 each week during the period from 2/2/2020, to 12/26/2020.

We're sending you a *Statement of Benefits, Wages and Hours*, which will show you the hours and wages you or your employer(s) reported to us for that time period. Examine it carefully and let us know if you believe anything is incorrect.

**i** We are processing an unprecedented number of unemployment claims and our highest priority is getting benefit payments out to customers as quickly as we can. As a result, we are unable to respond to all questions submitted online in a timely manner and we apologize. Many questions can be answered on our website at [esd.wa.gov/unemployment](http://esd.wa.gov/unemployment). You may also want to subscribe to email updates about our response to COVID-19. Thank you for your patience.



**Alerts**



Apply for benefits



**I want to**

Manage my active claim

Change federal withholding preference

Send a message/ask a question

Update union information

Upload a document



- Summary
- Online activity
- Notices/letters
- Name/address
- Job Search Log
- 1099s
- Applications/Forms



**My accounts**

All accounts



**Manage my active PUA Claim**

Claim ID

Benefit year begin Feb 2 2020

Benefit year ending Dec 26 2020

Weekly benefit amount \$290.00

Status Active

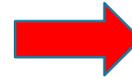


Account alerts

You have 3 unread letters



If needed later



I want to

Restart my claim to begin filing again

Apply for training benefits

Request standby

Upload a document

Weeks summary

Decisions status

Pending Issues

Benefits

Online activity

Notices/letters

Report change



Weeks summary

You have enough benefits left for 26 payments as long as you remain eligible, however your claim ends 7/4/2020. NOTE: Other factors, such as deductions from your benefits, may impact the amount and number of payments you will receive. Based on your available benefits, your final payment may be less than your weekly benefit amount.

Week ending

Status

Weekly benefit amount

Deductions

Intercepts

Benefits paid Payment date

# Lets talk about when your claim starts -



- When is the start date of your claim?
  - Your claim start date has to be a Sunday.
  - If your last day of work was July 12-18, you can restart your claim on Jul 19.
  - You can choose to start your claim on Jul 19, but you will need to report the hours and earnings for Jul 12-18 when you file your weekly claim.
- If you work 2-3 days during the week, then you would generally benefit from starting your claim on the Sunday of that same week.

	5	6	7	8	9	10	11
J	12	13	14	15	16	17	18
U	19	20	21	22	23	24	25
L	26	27	28	29	30	31	Aug 1
Y	2	3	4	5	6	7	8
	9	10	11	12	13	14	15
A	16	17	18	19	20	21	22
U	23	24	25	26	27	28	29
G							
S							
T							

# When do I file my weekly claim?



Preferably every Sunday, for the previous week that you want to receive benefits. For example, if your claim start date is 8/2 you will submit your weekly claim on 8/9 or anytime during that week. This methodology will continue for future weeks as well.

	5	6	7	8	9	10	11
J	12	13	14	15	16	17	18
U	19	20	21	22	23	24	25
L	26	27	28	29	30	31	Aug 1
Y	2	3	4	5	6	7	8
	9	10	11	12	13	14	15
A	16	17	18	19	20	21	22
U	23	24	25	26	27	28	29
G							
U							
S							
T							

Start of claim

Submit your weekly claim during this time

# Unemployment Questions -



- How do I file my weekly claim?
  - Using eServices, under the alert section, click on “You have a UI weekly claim to file”. You can also file by using our automated phone system 800-318-6022
- What do I do when I return to work full time?
  - Just stop submitting your weekly claims
- Will work search be required after the “stay at home” order is lifted?
  - Yes, but watch our website and look for alerts in your eServices account. Right now it will be required starting September 2<sup>nd</sup>.
- What is the base year?
  - A = Starting July 5<sup>th</sup>, it is April 2019 through March 2020.



# More Unemployment Questions -



- Can I receive unemployment if my employer (or self employment) has reduced my hours or is paying me some or all of my salary?
  - A = Yes, but you have to report the hours and earnings during the week that do the work.
- Can I receive unemployment if my employer is paying me sick pay, vacation pay, or personal time off?
  - A = Yes, but you have to report the hours and earnings if it is attributable to the week that you are claiming.
- I have a second job or I work part time at another job, can I receive unemployment?

A = Yes, it is possible. You will need to report your hours and earnings during the week that you are doing the work. Your earnings will determine if and how much unemployment benefits you may receive.
- What if I don't know my exact start/end dates?
  - A = Estimated start dates are ok, last date of work/self employment should be accurate.

# More Unemployment Questions -



- Is the additional \$600 per week still being given out?  
A = No, at this time that federal pandemic assistance ended July 25<sup>th</sup>. Congress and the federal government may decide to change this. Please check our website for updates.
- Is there a waiting week and do I need to submit a weekly claim for that week?
  - A = There is no waiting week currently. Yes, you need to submit a weekly claim for every week you want to receive benefits for.



# More Unemployment Questions -



- I had both self employment and I worked for someone else. Do I apply through this process?
  - A = Yes, just answer both the self employment and the employer sections.
- What is the difference and when do I apply for PUA and PEUC?
  - A = PUA – is an unemployment claim for those that do not qualify for regular unemployment. You apply for that as soon as you are not working or when work has reduced. PEUC – is for those that have used all the unemployment money in their account and need additional weeks to claim. You apply for that when you are nearing the end or have exhausted all the benefits in your regular claim.
- All information and Frequently Asked Questions on [www.esd.wa.gov](http://www.esd.wa.gov)



QUICK LINKS

IMPORTANT UPDATES

COVID-19 (coronavirus)  
Subscribe to COVID-19 alerts

Report imposter fraud

BEFORE APPLYING

Eligibility requirements  
Layoffs, furloughs and more  
Application checklist  
Benefits webinar

APPLY

Regular unemployment checklist  
Eligibility checker  
Expanded unemployment checklist  
Expanded unemployment application guide

AFTER APPLYING

Application confirmation  
Submit weekly claim  
Benefits decision  
Benefit denials, appeals  
Estimate your benefit  
When payments begin  
Sign up for direct deposit  
Sign up for debit card  
Update your information

ALERT Affected by COVID-19?

**Workers & Businesses:** [Learn more](#) about important changes and [subscribe to updates](#) about our response to COVID-19.

## Unemployment benefits

### Affected by COVID-19

- The federal CARES Act expands unemployment benefits to people affected by COVID-19. If you are not eligible for regular unemployment, learn more about Pandemic Unemployment Assistance here:

Self-employed and independent contractors

[Learn more](#)

Sick, or caring for a family member?

[Learn more](#)

Lost work or part-time worker?

[Learn more](#)

What are unemployment benefits?

Unemployment benefits provide you with temporary income when you lose your job through no fault of your own. The money partly replaces your lost earnings and helps you pay expenses while looking for new work. The benefits, from taxes your former employer(s) paid, are not based on financial need.

COVID-19 QUESTIONS

How can we help?

Scroll down for additional links and information

# Resources to Help!



- For everything – [www.esd.wa.gov](http://www.esd.wa.gov)
  - *This includes COVID-19, as it relates to programs and services provided by the Employment Security Department*
- Presentation online – <https://esd.wa.gov/newsroom/introduction-to-unemployment-insurance-public-webinar>
- Hours of operations for the following phone lines are:  
**Monday through Saturday 8am – 4pm**
  - eServices Account Support – 855-682-0785
  - Unemployment Insurance Claims – 800-318-6022
  - Unemployment Insurance Questions – 833-572-8400
- UI Fraud - [esd.wa.gov/unemployment/unemployment-benefits-fraud](http://esd.wa.gov/unemployment/unemployment-benefits-fraud)
- Reemployment Services – [www.WorkSourceWA.com](http://www.WorkSourceWA.com)
- State jobs – [www.careers.wa.gov](http://www.careers.wa.gov)

