Resetting IVR Pin through e-Services
Welcome Bob Smith

Bob Smith
Bobs#1@yahoo.com

The following are the steps to Change Your PIN Number:

1. Click on settings and select Update.
2. Go to Go to change IVR PIN and select
3. Select Yes
4. Enter in new four digit pin & confirm
5. Hit submit
6. Confirmation & Home
Welcome Bob Smith

**Change IVR PIN**

Would you like to change your IVR PIN?

- Yes
- No

Your PIN:

- PIN must be four digits long
- PIN must not be all the same digit
- PIN must not contain letters
- PIN must not be birth year
- PIN must not be birth month followed by birth day

Please enter your new four-digit PIN: ****
Confirm PIN: ****

[Submit] [Cancel]
We will process your request to reset your IVR PIN within 24 hours.
When you call, you will be prompted to reset your PIN.