Information for employees on the SharedWork program and how to complete an initial unemployment application, updated July 10, 2020
Topics we will cover

- The SharedWork program – Why SharedWork?
- How to complete the initial claim for unemployment benefits
- How to submit a weekly claim each week
- CARES Act (Stimulus) programs
- Unemployment Q&A
- Resources
Why the SharedWork Program?

- Retain skilled workforce, reduce payrolls costs, serve as a smart alternative to full-layoffs...
- Employees collect partial benefits to replace a portion of their lost wages.
- Employees on SharedWork do not have to look for other work.
- Employees must be available for all work offered by their regular employer.
- Employers must continue to pay for employees’ health insurance.
What you will need

- Logged in and on the Internet, www.esd.wa.gov
- Pen and paper
- SSN, address, Date of birth
- WA Drivers License or WA ID if you have one
- Employer names, addresses, and dates of employment for past 18 months
- Bank routing and account numbers – if you want to sign up for direct deposit today
Filing a New Unemployment Insurance Claim
New to unemployment?
Unemployment benefits may be available if you have recently lost your job.

Start here

Already applied?
Login to finish your unemployment application or submit your weekly claim.

Login now
Sign in for eServices

Find answers to your questions about eServices accounts at [esd.wa.gov/unemployment/technical-support](esd.wa.gov/unemployment/technical-support)

**Individuals**
- Apply for unemployment benefits
- Submit a weekly claim
- Manage your unemployment benefits claim
- Restart a current claim
- Pay a benefit overpayment
- Look up your past wages
- Schedule a required WorkSource appointment

**Employers**
- Pay taxes
- Apply for SharedWork
- Apply for the Work Opportunity Tax Credit
- Manage your employees' unemployment claims
  - Send a secure message
  - View and respond to correspondence
  - File an appeal

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**SecureAccess Washington (SAW)**

Use your SecureAccess Washington (SAW) username and password

[What Is SAW?](#)

**Employers:** If you have ever paid taxes online with EAMS (Employer Account Management Services), you must use the same SAW account.

**Username:**

[Check to see if you have a SAW account](#)

**Password:**

Sign in

Click here if you are having trouble signing in

---

**Need an account?**

If you haven’t already, you must create and activate a SecureAccess Washington (SAW) account to use our online services. [What Is SAW?](#)

[Check to see if you have a SAW account](#)

Create new account

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We use SecureAccess Washington to protect your personal information
Technical support

On this page:
Create account tutorial | Guides | Frequently Asked Questions | Contact Help Desk

Tutorial: Creating an account

Creating an account with the Employment Security Administration

Watch this tutorial to avoid common problems and mistakes. You will learn:
1. How to look up an existing account
2. How to create a SecureAccess Washington account
3. How to create an eServices account
4. Answers to frequently asked questions

Helpful guides for eServices
- eServices User Guide
- Resetting your PIN
- Filing an appeal
- Contact help desk

Frequently Asked Questions
Sign in for eServices

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Password:

Sign in

Create new account

Type your Username and Password and click Sign in

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Check to see if you have a SAW account

Click here if you are having trouble signing in
eServices

For yourself

Apply for unemployment benefits or manage your current and past claims

Send us a secure message
• Ask us a question through a secure messaging service

Look up your past wages
• See and print your Washington wages from the past two years

For an employer

Almost there! To access any eServices, you must finish your online setup by creating an account in EAMS (Employer Account Management System). Use the same username and password you used to create your SecureAccess Washington account. Once you have finished, return to this page to see the eServices available to you.

If you already have an EAMS account, to access eServices you need to "request access to locked services" in EAMS. See directions in the link below.

Find out more about creating an account in EAMS.

Apply for the WOTC (Work Opportunity Tax Credit)
• Submit applications and documentation
• Check the status of applications
• Print certifications
Submit an application

Estimated percentage completed

0%

Application for unemployment benefits

Your profile

Time Estimated

Your profile

Read and certify

Unemployment benefits registration application

Please read this important message before you begin.

The average time it takes to complete this application is 30 - 60 minutes. Depending on how you answer the questions will impact the time it will take to complete the application since some questions will require additional information.

If you begin the application and need to log out, be sure to save your work so you can resume where you left off.

Note: All saved, uncompleted applications will be automatically deleted by 6:30 p.m. Saturday.
Application for unemployment benefits

Your profile

Read and certify

Welcome to the unemployment benefits application.

To qualify for unemployment benefits, you must:

- Have been employed for at least 680 hours in your base year.
- Be able to work and available for work.
- Search every week for work that’s suitable for you.

After you apply, we will decide if you qualify, and we will let you know.

Do not use this online application if:

- You are a victim of domestic violence, stalking, sexual assault or trafficking and do not want your address on record with us. To keep your information private, sign up for the Address Confidentiality Program. Then call the claims center at 800-318-6022 to apply for benefits.
- You did not work in Washington since 9/1/2018. Contact the unemployment agency in the state where you worked the longest in the past 24 months.
- If you left the military in the last 18 months, and you are not physically in Washington state.

Before you start, have ready:

- Your Social Security number.
- Information about jobs you have had in the last 18 months. Include part-time and temporary jobs. For each employer, you need at:
  - Business name.
  - Mailing address.
  - Phone number.
  - Date you worked.
- Paper and pen or pencil.
- If you had a military employer, your DD214 form.
- If you had a federal civilian employer, your SF50 or SF6.
Application for unemployment benefits

### Read and certify

**Save and continue button**
You don't have to complete the entire application all at once. But if you don't type anything for 15 minutes, the application will time out and you will lose your information. Be sure to choose the Save and continue button.

If you choose not to continue this application, we will discard it on Saturday.

**Get a confirmation number**
Be sure to get a confirmation number proving you submitted your application. If you exit the application before receiving a confirmation number, you will lose any information you entered and you'll have to start over. You will also need the number if you exit and return to the application later.

**When to apply**
Your Unemployment benefits claim will start Sunday of the week you apply. If you don't want to start your claim yet, wait to apply until the week (Sunday through Saturday) you want your claim to start.
Read and certify

We protect your privacy
The Employment Security Department strictly obeys state and federal laws that protect your private information. We do, however, share your information with other government agencies to verify your eligibility for this and other government programs. Read our privacy statement for details.

Fraud
If you lie on this application or provide false information, we might find that you committed fraud. You could be:

- Disqualified from receiving benefits.
- Have to pay back benefits received.
- Required to pay a penalty.
- Charged with a crime.

Certify
I certify that the information I provided on this form is true and complete to the best of my knowledge. I understand that omitting or giving false information is considered fraud, and I could have to pay back benefits received and pay a penalty. I also could be denied future unemployment benefits.

Be careful with this question

<table>
<thead>
<tr>
<th>Your identity</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Your Social Security number</td>
<td>777-68-5555</td>
</tr>
<tr>
<td>Your date of birth</td>
<td>Jan 1 1980</td>
</tr>
<tr>
<td>Your name as it appears on your Social Security card</td>
<td></td>
</tr>
<tr>
<td>First name</td>
<td>JOHN</td>
</tr>
<tr>
<td>Last name</td>
<td>SMITH</td>
</tr>
<tr>
<td>Middle name</td>
<td></td>
</tr>
<tr>
<td>Suffix</td>
<td></td>
</tr>
</tbody>
</table>

Have you used any other names for work, such as a maiden name?

- Yes
- No

Do you have a nickname or another preferred name?

- Yes
- No

Are you a U.S. citizen or an American national?

- Yes
- No
Application for unemployment benefits

<table>
<thead>
<tr>
<th>Your profile</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time Estimate</td>
</tr>
<tr>
<td>Certification</td>
</tr>
<tr>
<td>Certification control</td>
</tr>
<tr>
<td>Your identity</td>
</tr>
<tr>
<td>Drivers license</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Your profile</th>
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<tbody>
<tr>
<td>Time Estimate</td>
</tr>
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</tr>
<tr>
<td>Certification control</td>
</tr>
<tr>
<td>Your identity</td>
</tr>
<tr>
<td>Drivers license</td>
</tr>
</tbody>
</table>

Drivers license

Do you have a Washington state driver’s license or Washington state ID?

- Yes
- No

License or ID number (See "A" in picture):

WDL1234567B

Date issued (B):  
Jan 1 2020

Expiration date (C):  
Jan 1 2026
## Application for unemployment benefits

### Benefits in other states
- Have you applied for or received unemployment benefits from a state other than Washington in the last 12 months?  
  - Yes
  - No

### Injury or illness
- Have you been unable to work for 13 or more consecutive weeks due to an injury or illness?  
  - Yes
  - No

### Federal employer
- Did you work for the federal government in the last 18 months? This doesn't include military service.  
  - Yes
  - No

### Military jobs
- Did you separate from active duty military service in the last 18 months?  
  - Yes
  - No

### Work in other states
- Have you worked in any state other than Washington in the last 18 months?  
  - Yes
  - No
Estimated percentage completed

Application for unemployment benefits

Your profile

Claim start date
You are applying for benefits this week, so your claim year start date is Jun 28, 2020. Is this the date you want your claim to start?

Yes
No
Application for unemployment benefits

Your profile

Contact information

Mailing address:
USA
712 PEAR ST
Street 2
WASHINGTON
OLYMPIA
98501-1512
THURSTON

Do you have a physical address that is different than your mailing address?
Yes | No

What is the best way to contact you if we need to talk about your claim? Please note: If we attempt to contact you and you don’t respond, it could affect your benefits or create an overpayment.

How do you want to receive important correspondence from us?

Email: email@example.com

Primary Phone: USA
Area Code | Phone Number

Permission to leave a detailed voicemail?
Yes | No

Address Verification Required
## Application for unemployment benefits

### Personal information

- **What is your gender?**
  - Male
  - English

- **What is your highest level of education?**
- **What is your ethnic background?**
- **What is your race?** Select all that apply:
  - High School Graduate or GED
  - Not Hispanic or Latino
  - Caucasian/White
    - African American/black
    - American Indian/Alaska Native
    - Asian
    - Native Hawaiian/Pacific Islander
  - Do not want to answer

- **Are you a U.S. military veteran?**
- **Do you have a disability?**
Application for unemployment benefits

Did you work for a Washington employer?

What qualifies an employer as a Washington state employer? If you work for a national or international organization or individual within Washington, this would be classified as a Washington employer.

Note: Please make sure you have your employer's name, address, and pay stubs available prior to selecting an employer from the list. Your claim may be delayed if the employer you have selected does not match the employer on your pay stubs.

Many companies and organizations with multiple offices may designate a specific site to handle all unemployment. If you worked for one of these companies understand that the search results may not display your actual address, but rather the designated site.
### Employer search

Select how you want to search for the employer. Then fill in as much as you can and hit the "Search" button.

<table>
<thead>
<tr>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMPLOYMENT SECURITY</td>
</tr>
</tbody>
</table>

### Results

<table>
<thead>
<tr>
<th>Employment Security Dept</th>
</tr>
</thead>
<tbody>
<tr>
<td>STATE OF WASHINGTON</td>
</tr>
<tr>
<td>212 MAPLE PARK DR OLYMPIA WA 98504-0001</td>
</tr>
</tbody>
</table>

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**EMPLOYMENT SECURITY DEPT**

<table>
<thead>
<tr>
<th>Country</th>
<th>USA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street</td>
<td>SYSTEMS AND REPORTS</td>
</tr>
<tr>
<td>Street 2</td>
<td>PO BOX 9046</td>
</tr>
<tr>
<td>Unit type</td>
<td></td>
</tr>
<tr>
<td>State</td>
<td>WASHINGTON</td>
</tr>
</tbody>
</table>

**Unit #**

<table>
<thead>
<tr>
<th>City</th>
<th>OLYMPIA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zip</td>
<td>98507-0000</td>
</tr>
</tbody>
</table>

**Can't find my employer**

[OK] [Cancel]
Submit an application

Application for unemployment benefits

Washington employer: Dshs Hqs

Employer details

- Employer’s name: DSMS HQS
- Address: HR CONSULTANT DSHS HR DIVISION OLYMPIA WA 98
- Did you work for this employer? Yes
- What date did you start working for this employer?
- What date did you last physically work for this employer?
- Why did you separate from this employer?
- Have you applied for or are you receiving retirement pay from this employer?
- Please provide your gross income before any deductions, including taxes.
- How many hours a week did you work, on average?

Select: Required
- Currently working full time
- Currently working part time
- Currently working reduced hours (partially employed)
- Fired
- Laid off
- Leave of absence
- Quit
- Shared work reduced hours
- Strike
- Suspended
- Temporarily out of work to attend mandatory apprenticeship training
This is $ paid to you because you retired, not if you are contributing to your plan.

Historical not, not furlough hours.
Did you work for another Washington employer?

What qualifies an employer as a Washington state employer? If you work for a national or international organization or individual within Washington, this would be classified as a Washington employer.

Note: Please make sure you have your employer’s name, address, and pay stubs available prior to selecting an employer from the list. Your claim may be delayed if the employer you have selected does not match the employer on your paystubs.

Many companies and organizations with multiple offices may designate a specific site to handle all unemployment. If you worked for one of these companies understand that the search results may not display your actual address, but rather the designated site.
Your employers

Employment wage summary

The employers for which you have provided information are shown below. This includes employers that we found in wage reports as well as any employers added by you. Employers marked "DNW" have already been flagged for agent review because you marked "Did Not Work." Employers marked "Pend" are waiting for a response from the federal government or another state.

Wage Summary

<table>
<thead>
<tr>
<th>DNW</th>
<th>Pend</th>
<th>Employer</th>
<th>Q1 Hours</th>
<th>Q1 Wage</th>
<th>Q2 Hours</th>
<th>Q2 Wage</th>
<th>Q3 Hours</th>
<th>Q3 Wage</th>
<th>Q4 Hours</th>
<th>Q4 Wage</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>EMPLOYMENT SECURITY DEPT</td>
<td>713</td>
<td>12,126</td>
<td>623</td>
<td>10,775</td>
<td>585</td>
<td>10,289</td>
<td>636</td>
<td>12,050</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>713</td>
<td>12,126</td>
<td>623</td>
<td>10,775</td>
<td>585</td>
<td>10,289</td>
<td>636</td>
<td>12,050</td>
</tr>
</tbody>
</table>

FYI Only. Please do not check either of these boxes.
Application for unemployment benefits

Your occupation

Occupation

What was your primary occupation during the base year?
Click "Search occupation."

Primary occupation: Required

See this employment data website to determine whether your current occupation is in demand or not.

Are you going to continue to look for work in this occupation?

Yes | No
Application for unemployment benefits

Search occupation codes

First: Search for a job title.

Single words only, do not include titles or abbreviations.

Insurance claims clerk

Search

Next: Choose one for details, then press "OK."

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>13-1031.02</td>
<td>Insurance Adjusters, Examiners, and Investigators</td>
</tr>
<tr>
<td>29-2071.00</td>
<td>Medical Records and Health Information Technicians</td>
</tr>
<tr>
<td>43-3011.00</td>
<td>Bill and Accounts Collectors</td>
</tr>
<tr>
<td>43-9041.00</td>
<td>Insurance Claims and Policy Processing Clerks</td>
</tr>
<tr>
<td>43-9041.01</td>
<td>Insurance Claims Clerks</td>
</tr>
<tr>
<td>43-9041.02</td>
<td>Insurance Policy Processing Clerks</td>
</tr>
</tbody>
</table>

6 Rows

13-1031.02 - Insurance Adjusters, Examiners, and Investigators

Job Responsibilities
Investigate, analyze, and determine the extent of insurance company’s liability concerning personal, casualty, or property loss or damages, and attempt to effect settlement with claimants. Correspond with or interview medical specialists, agents, witnesses, or claimants to compile information. Calculate benefit payments and approve payment of claims within a certain monetary limit.

Alternate Job Titles
Answering “yes” to this question does not mean you are agreeing to go look for work. You are not required to do so while on SharedWork.
Unions in this capacity are those that you would find work through.
Requesting standby is not necessary while you are participating in the SharedWork unemployment program.
Application for unemployment benefits

Your occupation

School or training

Are you currently attending school or a training program?

Yes
No
Be able to work all hours and be available for all work hours offered by the SharedWork employer.
Federal taxes
You must pay federal taxes on your unemployment benefits. Do you want us to withhold 10 percent of your payment each week?

Yes  No

⚠️ If you decide later that you don’t want us to withhold the 10 percent, we can’t return the money we already deducted.

⚠️ If we require you to pay back benefits because we overpaid you, you must pay us:
• The benefits you received.
• Any money we withheld for tax purposes.
Application for unemployment benefits

Getting paid

Employment Security offers two options for how you would like to receive your unemployment benefits: debit card or direct deposit. Which option would you like us to use for your benefits payment — direct deposit into your bank account or deposit onto a debit card? Select one below.

- Debit Card
- Direct Deposit

Learn more about a debit card payment option. Learn more about the direct deposit payment option.
Employment Security offers two payment options for you to receive your unemployment benefits: debit card or direct deposit. Which option would you like us to use for your benefits payment? Direct deposit into your bank account or deposit onto a debit card? Select one below.

Learn more about all fees associated with the debit card option  Learn more about the direct deposit payment option

We will deposit your benefit payments onto a debit card.

You will receive your debit card 7 to 10 days from today in a white envelope with Employment Security Department in the upper left-hand corner. Follow the instructions provided with the card to activate it.

We are required to provide you with certain disclosures relating to the KeyBank debit card program prior to completing your application.

There are no:

- Monthly fees.
- Per purchase fees.
- Cash reload fees.
- In-network ATM withdrawal fees (There is a $1.75 ATM out-of-network fee. This fee can be lower depending on how and where this card is used.)
- In- or out-of-network ATM fees for balance inquiries.
- Automated or live agent customer service fees.
- Per month inactivity fees after 180 days of inactivity.
- Overdraft or credit feature.

KeyBank charges three other types of fees:

- $12 2-day expedited delivery of replacement card
- 2% international transaction fee
- $3 international ATM withdrawal fee

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit cfpb.gov/prepaid.

You can find details and conditions for all fees and services in the cardholder agreement.

Employment Security prepaid card is issued by KeyBank, N.A. There is no purchase price charged to enroll in the program nor is there any fee to activate the card.

You can find this and more information including a Long Form Disclosure that includes all fees relating to the benefits card program on our website at esd.wa.gov/unemployment/debit-card-info. Additionally, these disclosures will be provided to you in the card package when you receive your benefits card.
Employment Security offers two payment options for you to receive your unemployment benefits: debit card or direct deposit. Which option would you like us to use for your benefits payment - direct deposit into your bank account or deposit onto a debit card? Select one below.

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- Direct Deposit

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Debit Card  Direct Deposit

Learn more about all fees associated with the debit card option  Learn more about the direct deposit payment option

I give the Employment Security Department permission to deposit my benefit payments into my bank or credit union account.

PAY TO THE ORDER OF  JOHN SMITH

Account type  Required
Routing number  Name of bank or credit union  Account number  Confirm account number  

Required  Required  Required

Important: If there is an error in processing your direct deposit, the department will default your payment to our debit card. To learn more about the debit card features please visit us at esd.wa.gov/unemployment/debit-card-info.

⚠️ If you don't have one of your checks handy, look at your monthly bank statement or contact your bank or credit union.
Each section has an “edit” button if you need to correct anything.
Estimated percentage completed

90%

Application for unemployment benefits

Submit application

To complete your application, select "Submit."

Save  Cancel  Submit
Congratulations! You have successfully submitted your application for unemployment benefits!

Your confirmation number is 0-014-720-529. Write it down or print this page for your records.

Watch for an email describing your rights and responsibilities that will advise you of your next steps. After you receive the email you can also find these instructions in the “Notices” section of your eServices homepage.

Your claim may have been flagged for additional review for one of the following reasons:
- You reported you had a claim in another state.
- We think you might qualify for an injury or illness claim, based on what you reported in your application.
- You reported you are a member of the International Longshore and Warehouse Union.

If your claim was flagged then it may take several days for an agent to review your claim. Once we have completed the review and processed your claim, you will receive the email mentioned above. If for some reason your claim can’t be processed, an agent will contact you with additional information.

Help us improve eServices. Click here to take a quick survey of your registration experience.

Click here to search for job opportunities.
Presentation of Benefit Rights

Received: Monday, Jun 25, 2018 9:27:22 PM
Subject: Your Benefit Rights and Responsibilities

Your responsibilities as an unemployment claimant

You’re responsible for understanding this important information.

Don’t reply to this email! We won’t receive it. If you have questions, log into eServices and go to your outbox to submit a question or call the claims center at 800-318-6022.

How much you’ll be paid

Your claim is based on all your work and earnings from 1/1/2017 to 12/31/2017. We estimate that you should receive $465 each week for up to 26 weeks, for a total of up to $12090.

However, these amounts are only estimates. We’ll review your information and send you a Statement of Benefits, Wages and Hours, which will show if you’re eligible for a new claim. If you are, the statement will show you the weekly amount you’re eligible for and the maximum amount you have available. Examine it carefully and let us know if you believe anything is incorrect.

Log in to eServices to change how you receive your benefits payments. You can choose to get them on a debit card or deposited directly into your bank account.

Once we gather more information about your separation from an employer, we’ll let you know.

We might:

- Send you a questionnaire and might also ask to speak to you by phone.
- Send you and the employer a written decision after we gather all the information we need. The letter will tell you whether you’re eligible to receive unemployment benefits.

You must:

- Start submitting weekly claims right away as instructed below. You must submit weekly claims. We can write a decision only if you have been submitting weekly claims!

You can use your eServices account at esd.wa.gov to:

- Manage and view your unemployment benefits.
- Submit weekly claims.
We are processing an unprecedented number of unemployment claims and our highest priority is getting benefit payments out to customers as quickly as we can. As a result, we are unable to respond to all questions submitted online in a timely manner and we apologize. Many questions can be answered on our website at esd.wa.gov/unemployment. You may also want to subscribe to email updates about our response to COVID-19. Thank you for your patience.

This will be how you access your current account.
At this point, you have successfully filed a new claim. Next, we will cover just a couple more slides to keep you on the right path.
You can use either link to file your weekly claim. It will appear every Sunday.
What we know about the CARES Act

- Pandemic Unemployment Assistance
  - This will expand benefits to those that are generally not covered by regular unemployment, such as self employed, independent contractors, worked less that 680 hours
  - An additional $600 added to benefits each week, Mar 29-Jul 25. There is no application process. This will be automatic if you qualify for any amount of regular unemployment.

- Pandemic Emergency Unemployment Compensation
  - An additional 13 weeks for those that have exhausted their benefits

- Follow [www.esd.wa.gov](http://www.esd.wa.gov) for the latest information. You can even sign up to get alerts when new information is posted.
How do I file my weekly claim?
- Using eServices, under the alert section, click on “You have a UI weekly claim to file”. You can also file by using our automated phone system 800-318-6022

What do I do when I return to work full time?
- Just stop submitting your weekly claims

Is the waiting week being waived?
- A = Yes, if your claim is effective between March 8th and August 1, 2020. This is timeframe may be extended.
More Unemployment Questions -

- Am I required to look for work?
  - A = Not as long as you are participating in the Shared Work program.

- Can I receive unemployment if my employer is paying me sick pay, vacation pay, or personal time off?
  - A = Yes, but you have to report the hours and earnings if it is attributable to the week that you are claiming

- I have a second job or I work part time at another job, can I receive unemployment?
  - A = Yes, it is possible. You will need to report your hours and earnings during the week that you are doing the work.
What is the base year?
- A = April, 2019 through March, 2020

I have a link to apply for PUA or PEUC. Do I need to do that?
- A = No, not at this time. You will only apply for PUA only if you do not qualify for regular unemployment. PEUC – is for those that have used all the unemployment money in their account and need additional weeks to claim. You apply for that when you are nearing the end or have exhausted all the benefits in your regular claim.

What do I do if my name and social security number has been used for a fraudulent claim?
- A = Report this to ESD asap by using the “Report imposter fraud” link on our esd.wa.gov website.

All information and Frequently Asked Questions on [www.esd.wa.gov](http://www.esd.wa.gov)
Affected by COVID-19

Workers & Businesses: Learn more about important changes and subscribe to updates about our response to COVID-19.

Unemployment benefits

Affected by COVID-19

- The federal CARES Act expands unemployment benefits to people affected by COVID-19. If you are not eligible for regular unemployment, learn more about Pandemic Unemployment Assistance here:

What are unemployment benefits?

Unemployment benefits provide you with temporary income when you lose your job through no fault of your own. The money partly replaces your lost earnings and helps you pay expenses while looking for new work. The benefits, from taxes your former employer(s) paid, are not based on financial need.
Resources to Help!

- For everything – [www.esd.wa.gov](http://www.esd.wa.gov)
  - This includes COVID-19, as it relates to programs and services provided by the Employment Security Department
- SharedWork Site – [esd.wa.gov/SharedWork](http://esd.wa.gov/SharedWork)
- eServices Account Support – 855-682-0785
- Unemployment Insurance Claims – 800-318-6022
- Shared Work Unit – 800-752-2500
- Your Agency’s Shared Work Representative