

Top 25 skill clusters from online ads

Washington state and counties, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Geographic areas

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Washington state, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	51,997
2	Administration: Scheduling	29,872
3	Sales: General Sales	28,562
4	Information Technology: Microsoft Office and Productivity Tools	27,692
5	Administration: General Administrative and Clerical Tasks	20,786
6	Business: People Management	16,486
7	Business: Project Management	15,543
8	Health Care: Basic Patient Care	14,994
9	Finance: Budget Management	14,516
10	Administration: Administrative Support	13,762
11	Industry Knowledge: Retail Industry Knowledge	13,429
12	Health Care: Emergency and Intensive Care	13,235
13	Business: Business Process and Analysis	12,086
14	Information Technology: Software Development Principles	11,357
15	Health Care: Medical Support	10,964
16	Health Care: Physical Abilities	10,618
17	Sales: Merchandising	10,326
18	Personal Care and Services: Food and Beverage Service	9,726
19	Sales: General Sales Practices	9,568
20	Education and Training: Teaching	9,203
21	Supply Chain and Logistics: Material Handling	9,066
22	Health Care: General Medicine	9,037
23	Human Resources: Occupational Health and Safety	9,020
24	Business: Quality Assurance and Control	8,770
25	Finance: Billing and Invoicing	8,610

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Adams County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	42
2	Health Care: Public Health and Disease Prevention	24
3	Administration: General Administrative and Clerical Tasks	23
4	Information Technology: Microsoft Office and Productivity Tools	22
5	Health Care: Medical Support	21
6	Administration: Scheduling	19
7	Supply Chain and Logistics: Material Handling	16
8	Sales: General Sales	16
9	Industry Knowledge: Retail Industry Knowledge	15
10	Health Care: Basic Patient Care	12
11	Business: Quality Assurance and Control	11
12	Administration: Administrative Support	11
13	Health Care: General Medicine	10
14	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	9
15	Human Resources: Occupational Health and Safety	9
16	Finance: Budget Management	9
17	Health Care: Patient Education and Support	8
18	Health Care: Emergency and Intensive Care	8
19	Health Care: Advanced Patient Care	8
20	Education and Training: Training Programs	8
21	Education and Training: Teaching	8
22	Business: Business Strategy	8
23	Health Care: Physical Abilities	7
24	Finance: Tax	7
25	Business: Project Management	7

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Asotin County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	43
2	Sales: General Sales	27
3	Industry Knowledge: Retail Industry Knowledge	23
4	Personal Care and Services: Food and Beverage Service	22
5	Information Technology: Microsoft Office and Productivity Tools	17
6	Human Resources: Occupational Health and Safety	16
7	Business: People Management	15
8	Administration: Scheduling	15
9	Maintenance, Repair, and Installation: Power Tools	14
10	Supply Chain and Logistics: Inventory Management	13
11	Sales: Merchandising	13
12	Health Care: Physical Abilities	13
13	Sales: General Sales Practices	12
14	Customer and Client Support: Cash Register Operation	12
15	Supply Chain and Logistics: Material Handling	11
16	Manufacturing and Production: Welding	10
17	Manufacturing and Production: Machinery	9
18	Maintenance, Repair, and Installation: Hand Tools	8
19	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	8
20	Health Care: Basic Living Activities Support	8
21	Environment: Resource Management and Restoration	8
22	Supply Chain and Logistics: Inventory Maintenance	7
23	Manufacturing and Production: Lean Manufacturing	7
24	Business: Business Management	7
25	Administration: General Administrative and Clerical Tasks	7

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Benton County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	644
2	Administration: Scheduling	361
3	Sales: General Sales	332
4	Information Technology: Microsoft Office and Productivity Tools	310
5	Administration: General Administrative and Clerical Tasks	256
6	Human Resources: Occupational Health and Safety	230
7	Business: People Management	224
8	Health Care: Basic Patient Care	222
9	Finance: Budget Management	210
10	Industry Knowledge: Retail Industry Knowledge	196
11	Administration: Administrative Support	187
12	Business: Project Management	179
13	Sales: Merchandising	176
14	Health Care: Medical Support	162
15	Business: Business Process and Analysis	154
16	Information Technology: Technical Support	148
17	Health Care: Emergency and Intensive Care	146
18	Health Care: General Medicine	143
19	Supply Chain and Logistics: Material Handling	136
20	Health Care: Physical Abilities	126
21	Business: Business Management	121
22	Business: Business Strategy	120
23	Personal Care and Services: Food and Beverage Service	111
24	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	110
25	Science and Research: Chemistry	107

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Chelan County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	179
2	Sales: General Sales	97
3	Administration: Scheduling	69
4	Administration: General Administrative and Clerical Tasks	66
5	Industry Knowledge: Retail Industry Knowledge	63
6	Sales: Merchandising	60
7	Business: People Management	59
8	Personal Care and Services: Food and Beverage Service	56
9	Information Technology: Microsoft Office and Productivity Tools	54
10	Health Care: Emergency and Intensive Care	54
11	Health Care: Basic Living Activities Support	48
12	Health Care: Basic Patient Care	44
13	Supply Chain and Logistics: Material Handling	43
14	Education and Training: Teaching	42
15	Health Care: Physical Abilities	41
16	Administration: Administrative Support	40
17	Finance: Budget Management	39
18	Human Resources: Occupational Health and Safety	29
19	Health Care: Public Health and Disease Prevention	29
20	Customer and Client Support: Cash Register Operation	29
21	Health Care: General Medicine	28
22	Sales: General Sales Practices	25
23	Business: Project Management	25
24	Health Care: Mental Health Diseases and Disorders	23
25	Supply Chain and Logistics: Retail Store Operations	22

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Clallam County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	298
2	Administration: General Administrative and Clerical Tasks	131
3	Information Technology: Microsoft Office and Productivity Tools	110
4	Sales: General Sales	108
5	Administration: Scheduling	96
6	Industry Knowledge: Retail Industry Knowledge	85
7	Personal Care and Services: Food and Beverage Service	77
8	Health Care: Basic Patient Care	65
9	Sales: Merchandising	63
10	Health Care: Emergency and Intensive Care	63
11	Business: People Management	61
12	Sales: Retail Sales	51
13	Health Care: Basic Living Activities Support	51
14	Finance: Budget Management	51
15	Customer and Client Support: Cash Register Operation	48
16	Administration: Administrative Support	48
17	Health Care: General Medical Tests and Procedures	47
18	Health Care: Medical Support	46
19	Human Resources: Occupational Health and Safety	45
20	Health Care: Advanced Patient Care	45
21	Supply Chain and Logistics: Material Handling	41
22	Health Care: Public Health and Disease Prevention	41
23	Health Care: Physical Abilities	40
24	Sales: General Sales Practices	38
25	Personal Care and Services: Housekeeping	38

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Clark County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	2,734
2	Information Technology: Microsoft Office and Productivity Tools	1,501
3	Administration: Scheduling	1,498
4	Sales: General Sales	1,342
5	Administration: General Administrative and Clerical Tasks	1,227
6	Health Care: Physical Abilities	792
7	Health Care: Emergency and Intensive Care	783
8	Health Care: Basic Patient Care	778
9	Administration: Administrative Support	750
10	Business: People Management	747
11	Finance: Budget Management	633
12	Industry Knowledge: Retail Industry Knowledge	628
13	Supply Chain and Logistics: Material Handling	577
14	Health Care: Medical Support	569
15	Personal Care and Services: Food and Beverage Service	567
16	Human Resources: Occupational Health and Safety	566
17	Business: Project Management	552
18	Finance: Billing and Invoicing	531
19	Health Care: Basic Living Activities Support	509
20	Health Care: General Medicine	480
21	Business: Business Process and Analysis	479
22	Sales: Merchandising	432
23	Business: Quality Assurance and Control	415
24	Sales: General Sales Practices	414
25	Education and Training: Teaching	388

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Columbia County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Administration: General Administrative and Clerical Tasks	10
2	Personal Care and Services: Food and Beverage Service	6
3	Science and Research: Chemistry	5
4	Science and Research: Biology	5
5	Science and Research: Genetics	4
6	Information Technology: Microsoft Office and Productivity Tools	4
7	Analysis: Data Techniques	4
8	Health Care: Physical Abilities	3
9	Finance: Financial Reporting	3
10	Engineering: Surveying	3
11	Customer and Client Support: Basic Customer Service	3
12	Business: Technical Assistance	3
13	Sales: Merchandising	2
14	Health Care: Basic Living Activities Support	2
15	Environment: Ethanol	2
16	Education and Training: Teaching	2
17	Customer and Client Support: Cash Register Operation	2
18	Business: Quality Assurance and Control	2
19	Supply Chain and Logistics: Material Handling	1
20	Supply Chain and Logistics: Inventory Management	1
21	Supply Chain and Logistics: Inventory Maintenance	1
22	Supply Chain and Logistics: Facility Management and Maintenance	1
23	Sales: General Sales	1
24	Personal Care and Services: Personal Care	1
25	Media and Writing: Writing	1

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Cowlitz County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	528
2	Administration: Scheduling	311
3	Administration: General Administrative and Clerical Tasks	289
4	Sales: General Sales	252
5	Information Technology: Microsoft Office and Productivity Tools	228
6	Supply Chain and Logistics: Material Handling	211
7	Health Care: Physical Abilities	204
8	Industry Knowledge: Retail Industry Knowledge	154
9	Business: People Management	128
10	Supply Chain and Logistics: General Shipping and Receiving	120
11	Business: Quality Assurance and Control	118
12	Administration: Administrative Support	117
13	Human Resources: Occupational Health and Safety	114
14	Health Care: Basic Patient Care	114
15	Health Care: Medical Support	113
16	Health Care: Basic Living Activities Support	113
17	Health Care: Emergency and Intensive Care	109
18	Sales: Merchandising	105
19	Health Care: General Medicine	94
20	Manufacturing and Production: Machinery	86
21	Health Care: Advanced Patient Care	85
22	Personal Care and Services: Food and Beverage Service	82
23	Sales: General Sales Practices	78
24	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	77
25	Customer and Client Support: Cash Register Operation	72

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Douglas County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	73
2	Sales: Merchandising	42
3	Administration: Scheduling	42
4	Sales: General Sales	38
5	Industry Knowledge: Retail Industry Knowledge	32
6	Supply Chain and Logistics: Material Handling	21
7	Personal Care and Services: Food and Beverage Service	21
8	Sales: General Sales Practices	19
9	Education and Training: Teaching	19
10	Supply Chain and Logistics: Inventory Management	18
11	Business: People Management	18
12	Administration: General Administrative and Clerical Tasks	18
13	Health Care: Physical Abilities	17
14	Sales: Retail Sales	14
15	Administration: Office Machines	14
16	Administration: Administrative Support	14
17	Information Technology: Microsoft Office and Productivity Tools	13
18	Health Care: Basic Patient Care	12
19	Health Care: Basic Living Activities Support	12
20	Supply Chain and Logistics: Store Management	11
21	Sales: Company Product and Service Knowledge	10
22	Legal: Regulation and Law Compliance	10
23	Sales: Sales Management	9
24	Maintenance, Repair, and Installation: Vehicle Repair and Maintenance	9
25	Finance: Budget Management	9

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Ferry County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Business: People Management	12
2	Administration: General Administrative and Clerical Tasks	10
3	Personal Care and Services: Child Care	6
4	Health Care: Social Work	6
5	Industry Knowledge: Social Services Industry Knowledge	5
6	Information Technology: Microsoft Office and Productivity Tools	4
7	Energy and Utilities: Electrical Power	4
8	Supply Chain and Logistics: Transportation Operations	3
9	Science and Research: Chemistry	3
10	Finance: Budget Management	3
11	Environment: Conservation	3
12	Energy and Utilities: Clean Energy	3
13	Business: Performance Management	3
14	Science and Research: Research Methodology	2
15	Science and Research: Chemical Analysis	2
16	Public Safety and National Security: Intelligence Collection and Analysis	2
17	Maintenance, Repair, and Installation: Equipment Operation	2
18	Information Technology: Operating Systems	2
19	Information Technology: Cybersecurity	2
20	Industry Knowledge: Retail Industry Knowledge	2
21	Human Resources: Human Resource Management and Planning	2
22	Health Care: Rehabilitation	2
23	Health Care: Public Health and Disease Prevention	2
24	Health Care: General Medicine	2
25	Health Care: Emergency and Intensive Care	2

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Franklin County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	211
2	Administration: General Administrative and Clerical Tasks	137
3	Health Care: Physical Abilities	108
4	Administration: Scheduling	101
5	Supply Chain and Logistics: Material Handling	87
6	Information Technology: Microsoft Office and Productivity Tools	86
7	Sales: General Sales	76
8	Human Resources: Occupational Health and Safety	76
9	Education and Training: Teaching	65
10	Business: People Management	65
11	Personal Care and Services: Food and Beverage Service	64
12	Health Care: Medical Support	62
13	Industry Knowledge: Retail Industry Knowledge	57
14	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	51
15	Manufacturing and Production: Machinery	49
16	Information Technology: Telecommunications	43
17	Health Care: Public Health and Disease Prevention	43
18	Administration: Administrative Support	43
19	Marketing and Public Relations: Packaging and Labeling	42
20	Finance: Budget Management	42
21	Maintenance, Repair, and Installation: Vehicle Repair and Maintenance	41
22	Education and Training: Training Programs	40
23	Supply Chain and Logistics: Transportation Operations	37
24	Business: Quality Assurance and Control	37
25	Supply Chain and Logistics: Inventory Management	36

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Garfield County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Information Technology: Technical Support	3
2	Energy and Utilities: Wind Energy	3
3	Business: People Management	3
4	Administration: Scheduling	3
5	Supply Chain and Logistics: Procurement	2
6	Information Technology: Microsoft Office and Productivity Tools	2
7	Health Care: Basic Living Activities Support	2
8	Finance: Budget Management	2
9	Engineering: Engineering Software	2
10	Energy and Utilities: Natural Gas	2
11	Energy and Utilities: Energy Efficiency	2
12	Business: Technical Assistance	2
13	Business: Project Management	2
14	Business: Contract Management	2
15	Business: Business Process and Analysis	2
16	Architecture and Construction: Estimating	2
17	Architecture and Construction: Construction Management	2
18	Supply Chain and Logistics: Material Handling	1
19	Sales: General Sales	1
20	Personal Care and Services: Food and Beverage Service	1
21	Industry Knowledge: Computer and Information Technology Industry K	1
22	Health Care: Mobility Assistance	1
23	Health Care: Mental Health Diseases and Disorders	1
24	Health Care: Basic Patient Care	1
25	Engineering: Electronic Hardware	1

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Grant County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	263
2	Sales: General Sales	133
3	Administration: General Administrative and Clerical Tasks	131
4	Administration: Scheduling	121
5	Supply Chain and Logistics: Material Handling	104
6	Information Technology: Microsoft Office and Productivity Tools	103
7	Business: People Management	96
8	Sales: Merchandising	91
9	Education and Training: Teaching	91
10	Personal Care and Services: Food and Beverage Service	81
11	Industry Knowledge: Retail Industry Knowledge	79
12	Health Care: Physical Abilities	71
13	Human Resources: Occupational Health and Safety	66
14	Health Care: Medical Support	62
15	Health Care: Basic Patient Care	59
16	Administration: Administrative Support	56
17	Health Care: Basic Living Activities Support	52
18	Business: Quality Assurance and Control	51
19	Health Care: Emergency and Intensive Care	50
20	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	49
21	Finance: Budget Management	47
22	Health Care: General Medicine	43
23	Business: Business Process and Analysis	41
24	Supply Chain and Logistics: Inventory Management	40
25	Information Technology: Telecommunications	40

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Grays Harbor County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	108
2	Administration: Scheduling	68
3	Administration: General Administrative and Clerical Tasks	62
4	Health Care: Basic Patient Care	56
5	Health Care: General Medicine	54
6	Information Technology: Microsoft Office and Productivity Tools	52
7	Health Care: Medical Support	52
8	Health Care: Public Health and Disease Prevention	51
9	Health Care: Mental and Behavioral Health Specialties	49
10	Health Care: Emergency and Intensive Care	43
11	Sales: General Sales	41
12	Health Care: Advanced Patient Care	41
13	Business: People Management	40
14	Personal Care and Services: Food and Beverage Service	39
15	Health Care: General Medical Tests and Procedures	35
16	Health Care: Physical Abilities	31
17	Health Care: Basic Living Activities Support	31
18	Business: Quality Assurance and Control	31
19	Health Care: Allergies	30
20	Industry Knowledge: Retail Industry Knowledge	29
21	Finance: Budget Management	29
22	Sales: Merchandising	28
23	Human Resources: Occupational Health and Safety	28
24	Administration: Administrative Support	26
25	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	25

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Island County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	243
2	Administration: Scheduling	154
3	Administration: General Administrative and Clerical Tasks	126
4	Sales: General Sales	112
5	Personal Care and Services: Food and Beverage Service	93
6	Information Technology: Microsoft Office and Productivity Tools	88
7	Health Care: Basic Patient Care	74
8	Health Care: Basic Living Activities Support	73
9	Industry Knowledge: Retail Industry Knowledge	69
10	Health Care: General Medicine	65
11	Administration: Administrative Support	59
12	Health Care: Medical Support	58
13	Health Care: Emergency and Intensive Care	57
14	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	49
15	Business: People Management	46
16	Health Care: Mental and Behavioral Health Specialties	45
17	Human Resources: Occupational Health and Safety	43
18	Finance: Billing and Invoicing	42
19	Finance: Budget Management	41
20	Personal Care and Services: Housekeeping	38
21	Marketing and Public Relations: Packaging and Labeling	38
22	Sales: Merchandising	37
23	Health Care: Physical Abilities	36
24	Health Care: Advanced Patient Care	35
25	Business: Quality Assurance and Control	34

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Jefferson County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	124
2	Administration: Scheduling	101
3	Health Care: Medical Support	74
4	Health Care: Emergency and Intensive Care	63
5	Business: People Management	58
6	Health Care: General Medicine	56
7	Health Care: Basic Patient Care	54
8	Administration: Administrative Support	54
9	Health Care: Basic Living Activities Support	48
10	Sales: General Sales	47
11	Health Care: Advanced Patient Care	46
12	Marketing and Public Relations: Packaging and Labeling	40
13	Health Care: Health Information Management and Security	38
14	Supply Chain and Logistics: General Shipping and Receiving	37
15	Personal Care and Services: Housekeeping	36
16	Administration: General Administrative and Clerical Tasks	36
17	Industry Knowledge: Retail Industry Knowledge	33
18	Health Care: Public Health and Disease Prevention	33
19	Finance: Billing and Invoicing	32
20	Personal Care and Services: Food and Beverage Service	31
21	Information Technology: Microsoft Office and Productivity Tools	31
22	Health Care: Medical Records	31
23	Finance: Budget Management	27
24	Human Resources: Occupational Health and Safety	26
25	Health Care: Oncology	26

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King County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	24,987
2	Information Technology: Microsoft Office and Productivity Tools	16,159
3	Sales: General Sales	15,564
4	Administration: Scheduling	14,898
5	Business: Project Management	11,743
6	Information Technology: Software Development Principles	10,427
7	Administration: General Administrative and Clerical Tasks	9,510
8	Finance: Budget Management	9,012
9	Business: Business Process and Analysis	8,727
10	Business: People Management	8,198
11	Health Care: Basic Patient Care	6,815
12	Administration: Administrative Support	6,752
13	Information Technology: SQL Databases and Programming	6,211
14	Business: Business Strategy	6,209
15	Industry Knowledge: Retail Industry Knowledge	6,118
16	Information Technology: Cloud Solutions	6,066
17	Health Care: Emergency and Intensive Care	5,871
18	Information Technology: Scripting Languages	5,544
19	Information Technology: Java	5,521
20	Sales: General Sales Practices	5,321
21	Information Technology: System Design and Implementation	5,317
22	Marketing and Public Relations: Customer Relationship Management (5,170
23	Business: Quality Assurance and Control	5,018
24	Business: Product Management	4,873
25	Education and Training: Teaching	4,821

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Kitsap County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	1,849
2	Administration: Scheduling	1,500
3	Administration: General Administrative and Clerical Tasks	1,073
4	Sales: General Sales	843
5	Business: People Management	820
6	Administration: Administrative Support	690
7	Health Care: Basic Patient Care	671
8	Information Technology: Microsoft Office and Productivity Tools	631
9	Industry Knowledge: Retail Industry Knowledge	570
10	Health Care: Medical Support	531
11	Health Care: Emergency and Intensive Care	506
12	Health Care: General Medicine	457
13	Sales: Merchandising	451
14	Supply Chain and Logistics: General Shipping and Receiving	408
15	Marketing and Public Relations: Packaging and Labeling	372
16	Health Care: Physical Abilities	367
17	Business: Project Management	347
18	Business: Performance Management	338
19	Finance: Budget Management	328
20	Human Resources: Occupational Health and Safety	326
21	Supply Chain and Logistics: Material Handling	321
22	Personal Care and Services: Food and Beverage Service	303
23	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	301
24	Health Care: Basic Living Activities Support	299
25	Finance: Billing and Invoicing	273

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Kittitas County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	88
2	Administration: Scheduling	42
3	Sales: General Sales	34
4	Industry Knowledge: Retail Industry Knowledge	34
5	Health Care: Emergency and Intensive Care	34
6	Sales: Merchandising	33
7	Personal Care and Services: Food and Beverage Service	33
8	Information Technology: Microsoft Office and Productivity Tools	32
9	Administration: General Administrative and Clerical Tasks	30
10	Education and Training: Teaching	28
11	Business: People Management	24
12	Administration: Office Machines	24
13	Supply Chain and Logistics: Material Handling	21
14	Health Care: Physical Abilities	19
15	Supply Chain and Logistics: Store Management	18
16	Human Resources: Occupational Health and Safety	18
17	Finance: Budget Management	18
18	Sales: Retail Sales	17
19	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	17
20	Customer and Client Support: Cash Register Operation	16
21	Sales: General Sales Practices	15
22	Supply Chain and Logistics: Facility Management and Maintenance	14
23	Health Care: Basic Patient Care	13
24	Administration: Administrative Support	13
25	Supply Chain and Logistics: Retail Store Operations	12

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Klickitat County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	30
2	Administration: General Administrative and Clerical Tasks	21
3	Information Technology: Microsoft Office and Productivity Tools	16
4	Human Resources: Occupational Health and Safety	16
5	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	14
6	Health Care: Mental Health Therapies	13
7	Administration: Scheduling	13
8	Supply Chain and Logistics: Material Handling	12
9	Finance: General Accounting	12
10	Analysis: Data Techniques	11
11	Health Care: Mental and Behavioral Health Specialties	10
12	Health Care: Emergency and Intensive Care	10
13	Business: People Management	10
14	Sales: General Sales	9
15	Health Care: Physical Abilities	9
16	Finance: Budget Management	9
17	Manufacturing and Production: Welding	8
18	Manufacturing and Production: Machinery	8
19	Maintenance, Repair, and Installation: Heavy Equipment	8
20	Finance: Billing and Invoicing	8
21	Environment: Waste Management	8
22	Business: Contract Management	8
23	Business: Business Process and Analysis	8
24	Maintenance, Repair, and Installation: Vehicle Repair and Maintenance	7
25	Maintenance, Repair, and Installation: Power Tools	7

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Lewis County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	309
2	Administration: Scheduling	164
3	Information Technology: Microsoft Office and Productivity Tools	148
4	Administration: General Administrative and Clerical Tasks	137
5	Sales: General Sales	131
6	Industry Knowledge: Retail Industry Knowledge	117
7	Supply Chain and Logistics: Material Handling	106
8	Health Care: Emergency and Intensive Care	98
9	Health Care: Physical Abilities	83
10	Health Care: Basic Patient Care	81
11	Business: People Management	80
12	Health Care: Mental and Behavioral Health Specialties	76
13	Personal Care and Services: Food and Beverage Service	68
14	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	67
15	Human Resources: Occupational Health and Safety	67
16	Health Care: Advanced Patient Care	65
17	Sales: Merchandising	62
18	Health Care: Medical Support	61
19	Supply Chain and Logistics: Inventory Management	54
20	Sales: General Sales Practices	53
21	Business: Quality Assurance and Control	53
22	Health Care: General Medicine	52
23	Finance: Budget Management	50
24	Administration: Administrative Support	50
25	Manufacturing and Production: Machinery	47

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Lincoln County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	16
2	Administration: General Administrative and Clerical Tasks	11
3	Personal Care and Services: Food and Beverage Service	8
4	Administration: Scheduling	8
5	Health Care: Emergency and Intensive Care	7
6	Sales: General Sales	6
7	Legal: Law Enforcement and Criminal Justice	6
8	Information Technology: Microsoft Office and Productivity Tools	6
9	Finance: Budget Management	6
10	Supply Chain and Logistics: Transportation Operations	5
11	Sales: General Sales Practices	5
12	Health Care: Basic Patient Care	5
13	Administration: Administrative Support	5
14	Supply Chain and Logistics: Material Handling	4
15	Sales: Merchandising	4
16	Legal: Litigation	4
17	Education and Training: Teaching	4
18	Business: People Management	4
19	Sales: Retail Sales	3
20	Marketing and Public Relations: Customer Relationship Management (3
21	Industry Knowledge: Retail Industry Knowledge	3
22	Health Care: Basic Living Activities Support	3
23	Finance: General Accounting	3
24	Finance: Billing and Invoicing	3
25	Customer and Client Support: Cash Register Operation	3

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Mason County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	209
2	Administration: Scheduling	142
3	Administration: General Administrative and Clerical Tasks	110
4	Sales: General Sales	68
5	Health Care: Emergency and Intensive Care	65
6	Business: People Management	62
7	Health Care: Medical Support	58
8	Industry Knowledge: Retail Industry Knowledge	55
9	Information Technology: Microsoft Office and Productivity Tools	53
10	Personal Care and Services: Food and Beverage Service	52
11	Health Care: Basic Patient Care	51
12	Health Care: Mental and Behavioral Health Specialties	45
13	Administration: Administrative Support	45
14	Supply Chain and Logistics: General Shipping and Receiving	42
15	Sales: Merchandising	41
16	Health Care: Public Health and Disease Prevention	41
17	Health Care: General Medicine	41
18	Health Care: General Medical Tests and Procedures	41
19	Health Care: Basic Living Activities Support	41
20	Marketing and Public Relations: Packaging and Labeling	40
21	Health Care: Allergies	40
22	Finance: Budget Management	40
23	Health Care: Advanced Patient Care	39
24	Education and Training: Teaching	38
25	Human Resources: Employee Training	31

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Okanogan County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	39
2	Business: People Management	29
3	Administration: Scheduling	29
4	Administration: General Administrative and Clerical Tasks	29
5	Sales: Merchandising	27
6	Sales: General Sales	26
7	Industry Knowledge: Retail Industry Knowledge	25
8	Information Technology: Microsoft Office and Productivity Tools	22
9	Health Care: Physical Abilities	21
10	Health Care: Basic Patient Care	18
11	Human Resources: Occupational Health and Safety	16
12	Administration: Administrative Support	16
13	Supply Chain and Logistics: Material Handling	14
14	Sales: Retail Sales	13
15	Finance: Budget Management	13
16	Personal Care and Services: Food and Beverage Service	12
17	Science and Research: Biology	11
18	Environment: Ecology	11
19	Environment: Resource Management and Restoration	10
20	Supply Chain and Logistics: Store Management	9
21	Maintenance, Repair, and Installation: Schematic Diagrams	9
22	Health Care: Basic Living Activities Support	9
23	Business: Contract Management	9
24	Supply Chain and Logistics: Procurement	8
25	Health Care: Infectious Diseases	8

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Pacific County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	20
2	Personal Care and Services: Food and Beverage Service	15
3	Health Care: Rehabilitation	12
4	Health Care: Medical Support	12
5	Health Care: Basic Living Activities Support	11
6	Administration: Scheduling	10
7	Health Care: General Medicine	9
8	Health Care: Advanced Patient Care	9
9	Administration: General Administrative and Clerical Tasks	8
10	Personal Care and Services: Housekeeping	7
11	Education and Training: Teaching	7
12	Science and Research: Genetics	6
13	Information Technology: Microsoft Office and Productivity Tools	6
14	Industry Knowledge: Retail Industry Knowledge	6
15	Health Care: Mental and Behavioral Health Specialties	6
16	Health Care: Rehab Therapy	5
17	Health Care: Emergency and Intensive Care	5
18	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	4
19	Maintenance, Repair, and Installation: Electrical and Mechanical Labor	4
20	Health Care: Social Work	4
21	Health Care: Patient Physical Measurements	4
22	Health Care: Infectious Diseases	4
23	Health Care: General Medical Tests and Procedures	4
24	Health Care: Basic Patient Care	4
25	Education and Training: Program Management	4

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Pend Oreille County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	18
2	Business: People Management	14
3	Administration: General Administrative and Clerical Tasks	13
4	Health Care: Physical Abilities	11
5	Administration: Scheduling	11
6	Administration: Administrative Support	7
7	Personal Care and Services: Food and Beverage Service	6
8	Information Technology: Microsoft Office and Productivity Tools	6
9	Health Care: Mental Health Diseases and Disorders	6
10	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	5
11	Legal: Law Enforcement and Criminal Justice	5
12	Health Care: Mental and Behavioral Health Specialties	5
13	Health Care: Advanced Patient Care	5
14	Agriculture, Horticulture, and the Outdoors: Agronomy and Farming	5
15	Sales: Merchandising	4
16	Maintenance, Repair, and Installation: Plumbing	4
17	Maintenance, Repair, and Installation: HVAC	4
18	Maintenance, Repair, and Installation: Appliance Repair and Maintenance	4
19	Health Care: Patient Education and Support	4
20	Health Care: Mental Health Therapies	4
21	Health Care: General Medicine	4
22	Health Care: Basic Living Activities Support	4
23	Finance: Billing and Invoicing	4
24	Business: Project Management	4
25	Business: Performance Management	4

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Pierce County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	6,329
2	Administration: Scheduling	3,873
3	Sales: General Sales	2,813
4	Administration: General Administrative and Clerical Tasks	2,594
5	Information Technology: Microsoft Office and Productivity Tools	2,443
6	Health Care: Basic Patient Care	2,185
7	Business: People Management	1,846
8	Health Care: Emergency and Intensive Care	1,812
9	Health Care: Medical Support	1,646
10	Administration: Administrative Support	1,581
11	Industry Knowledge: Retail Industry Knowledge	1,515
12	Health Care: Physical Abilities	1,483
13	Supply Chain and Logistics: Material Handling	1,413
14	Health Care: General Medicine	1,319
15	Sales: Merchandising	1,166
16	Personal Care and Services: Food and Beverage Service	1,165
17	Human Resources: Occupational Health and Safety	1,161
18	Finance: Budget Management	1,104
19	Health Care: Advanced Patient Care	1,006
20	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	982
21	Finance: Billing and Invoicing	947
22	Sales: General Sales Practices	912
23	Health Care: Basic Living Activities Support	883
24	Education and Training: Teaching	878
25	Business: Quality Assurance and Control	823

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San Juan County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Health Care: Emergency and Intensive Care	17
2	Information Technology: Microsoft Office and Productivity Tools	16
3	Health Care: Physical Abilities	12
4	Health Care: Mental Health Therapies	11
5	Health Care: Medical Support	11
6	Customer and Client Support: Basic Customer Service	11
7	Health Care: Basic Patient Care	10
8	Health Care: Mental and Behavioral Health Specialties	9
9	Health Care: Medical Records	9
10	Health Care: Basic Living Activities Support	9
11	Personal Care and Services: Food and Beverage Service	7
12	Health Care: Social Work	7
13	Health Care: Rehabilitation	7
14	Business: People Management	7
15	Administration: General Administrative and Clerical Tasks	7
16	Health Care: General Medicine	6
17	Finance: Budget Management	6
18	Education and Training: Child Development	6
19	Administration: Scheduling	6
20	Health Care: Radiology	5
21	Health Care: Health Care Procedure and Regulation	5
22	Environment: Hazardous Waste Management	5
23	Supply Chain and Logistics: Store Management	4
24	Sales: Retail Sales	4
25	Sales: Merchandising	4

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Skagit County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	415
2	Sales: General Sales	205
3	Administration: Scheduling	171
4	Information Technology: Microsoft Office and Productivity Tools	158
5	Industry Knowledge: Retail Industry Knowledge	145
6	Health Care: Physical Abilities	142
7	Administration: General Administrative and Clerical Tasks	123
8	Health Care: Basic Patient Care	121
9	Health Care: Emergency and Intensive Care	112
10	Sales: Merchandising	97
11	Business: People Management	95
12	Personal Care and Services: Food and Beverage Service	93
13	Health Care: General Medicine	80
14	Health Care: Medical Support	79
15	Sales: General Sales Practices	78
16	Administration: Administrative Support	77
17	Supply Chain and Logistics: Material Handling	74
18	Human Resources: Occupational Health and Safety	74
19	Health Care: Basic Living Activities Support	71
20	Finance: Budget Management	69
21	Health Care: Advanced Patient Care	64
22	Health Care: Mental and Behavioral Health Specialties	60
23	Business: Quality Assurance and Control	60
24	Finance: Billing and Invoicing	46
25	Sales: Retail Sales	45

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Skamania County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Supply Chain and Logistics: Material Handling	40
2	Customer and Client Support: Basic Customer Service	39
3	Administration: General Administrative and Clerical Tasks	27
4	Personal Care and Services: Food and Beverage Service	24
5	Health Care: Physical Abilities	13
6	Supply Chain and Logistics: Inventory Management	12
7	Information Technology: Microsoft Office and Productivity Tools	12
8	Business: Quality Assurance and Control	12
9	Business: People Management	12
10	Personal Care and Services: Housekeeping	10
11	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	10
12	Administration: Office Management	10
13	Administration: Scheduling	9
14	Finance: General Accounting	8
15	Finance: Budget Management	8
16	Customer and Client Support: Cash Register Operation	7
17	Supply Chain and Logistics: General Shipping and Receiving	6
18	Sales: General Sales	6
19	Supply Chain and Logistics: Procurement	5
20	Supply Chain and Logistics: Facility Management and Maintenance	5
21	Health Care: Emergency and Intensive Care	4
22	Health Care: Allergies	4
23	Health Care: Advanced Patient Care	4
24	Finance: Billing and Invoicing	4
25	Education and Training: Training Programs	4

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Snohomish County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	4,627
2	Sales: General Sales	2,550
3	Administration: Scheduling	2,193
4	Information Technology: Microsoft Office and Productivity Tools	1,666
5	Industry Knowledge: Retail Industry Knowledge	1,501
6	Administration: General Administrative and Clerical Tasks	1,485
7	Sales: Merchandising	1,237
8	Business: People Management	1,104
9	Health Care: Basic Patient Care	1,092
10	Administration: Administrative Support	1,020
11	Health Care: Emergency and Intensive Care	954
12	Health Care: Physical Abilities	949
13	Sales: General Sales Practices	890
14	Personal Care and Services: Food and Beverage Service	873
15	Health Care: Medical Support	786
16	Supply Chain and Logistics: Material Handling	751
17	Finance: Budget Management	737
18	Finance: Billing and Invoicing	633
19	Sales: Retail Sales	626
20	Customer and Client Support: Cash Register Operation	620
21	Health Care: Basic Living Activities Support	618
22	Supply Chain and Logistics: Store Management	614
23	Education and Training: Teaching	613
24	Health Care: General Medicine	585
25	Human Resources: Occupational Health and Safety	562

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Spokane County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	4,037
2	Administration: Scheduling	2,047
3	Sales: General Sales	2,042
4	Information Technology: Microsoft Office and Productivity Tools	1,914
5	Administration: General Administrative and Clerical Tasks	1,599
6	Health Care: Emergency and Intensive Care	1,208
7	Administration: Administrative Support	1,157
8	Health Care: Basic Patient Care	1,133
9	Business: People Management	1,090
10	Health Care: Medical Support	968
11	Health Care: Physical Abilities	956
12	Industry Knowledge: Retail Industry Knowledge	951
13	Education and Training: Teaching	914
14	Human Resources: Occupational Health and Safety	870
15	Finance: Budget Management	791
16	Supply Chain and Logistics: Material Handling	781
17	Personal Care and Services: Food and Beverage Service	770
18	Sales: Merchandising	762
19	Health Care: General Medicine	725
20	Health Care: Basic Living Activities Support	724
21	Health Care: Mental and Behavioral Health Specialties	678
22	Sales: General Sales Practices	662
23	Health Care: Advanced Patient Care	662
24	Finance: Billing and Invoicing	649
25	Business: Quality Assurance and Control	588

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Stevens County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	70
2	Health Care: Basic Patient Care	55
3	Administration: Scheduling	36
4	Health Care: Advanced Patient Care	30
5	Health Care: Medical Support	29
6	Health Care: Emergency and Intensive Care	29
7	Business: People Management	23
8	Health Care: General Medicine	21
9	Health Care: Medical Records	20
10	Administration: Administrative Support	20
11	Sales: General Sales	18
12	Health Care: Patient Education and Support	18
13	Administration: General Administrative and Clerical Tasks	18
14	Sales: Merchandising	17
15	Legal: Regulation and Law Compliance	15
16	Health Care: Patient Physical Measurements	15
17	Education and Training: Teaching	15
18	Health Care: Mental and Behavioral Health Specialties	13
19	Health Care: Infectious Diseases	13
20	Business: Business Management	13
21	Information Technology: Microsoft Office and Productivity Tools	12
22	Health Care: Basic Living Activities Support	12
23	Supply Chain and Logistics: Material Handling	11
24	Personal Care and Services: Child Care	11
25	Customer and Client Support: Cash Register Operation	11

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Thurston County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	2,088
2	Information Technology: Microsoft Office and Productivity Tools	1,164
3	Administration: Scheduling	1,110
4	Sales: General Sales	970
5	Business: People Management	937
6	Administration: General Administrative and Clerical Tasks	935
7	Finance: Budget Management	724
8	Business: Project Management	585
9	Administration: Administrative Support	546
10	Health Care: Basic Patient Care	544
11	Health Care: Emergency and Intensive Care	521
12	Business: Business Management	496
13	Business: Business Process and Analysis	476
14	Health Care: Medical Support	434
15	Education and Training: Teaching	407
16	Industry Knowledge: Retail Industry Knowledge	406
17	Health Care: Physical Abilities	381
18	Sales: Merchandising	378
19	Finance: General Accounting	376
20	Sales: General Sales Practices	343
21	Health Care: Public Health and Disease Prevention	341
22	Health Care: Mental and Behavioral Health Specialties	332
23	Business: Business Strategy	332
24	Finance: Billing and Invoicing	325
25	Human Resources: Employee Training	321

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Wahkiakum County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Personal Care and Services: Food and Beverage Service	2
2	Supply Chain and Logistics: Material Handling	1
3	Science and Research: Biology	1
4	Sales: Merchandising	1
5	Personal Care and Services: Housekeeping	1
6	Personal Care and Services: Animal Care	1
7	Manufacturing and Production: Welding	1
8	Maintenance, Repair, and Installation: Power Tools	1
9	Maintenance, Repair, and Installation: Hand Tools	1
10	Industry Knowledge: Retail Industry Knowledge	1
11	Health Care: Basic Living Activities Support	1
12	Finance: Investment Management	1
13	Environment: Water Testing and Treatment	1
14	Environment: Ecology	1
15	Customer and Client Support: Cash Register Operation	1
16	Customer and Client Support: Basic Customer Service	1
17	Agriculture, Horticulture, and the Outdoors: Landscaping and Yard Care	1
18	Administration: Memoranda Preparation	1

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Walla Walla County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	127
2	Administration: Scheduling	119
3	Health Care: Basic Patient Care	105
4	Administration: Administrative Support	97
5	Health Care: General Medicine	95
6	Legal: Regulation and Law Compliance	84
7	Business: People Management	82
8	Personal Care and Services: Food and Beverage Service	73
9	Health Care: Medical Support	68
10	Information Technology: Microsoft Office and Productivity Tools	67
11	Health Care: General Medical Tests and Procedures	66
12	Sales: General Sales	61
13	Finance: Budget Management	61
14	Health Care: Basic Living Activities Support	58
15	Health Care: Emergency and Intensive Care	55
16	Human Resources: Occupational Health and Safety	54
17	Health Care: Advanced Patient Care	53
18	Industry Knowledge: Retail Industry Knowledge	52
19	Health Care: Public Health and Disease Prevention	52
20	Administration: General Administrative and Clerical Tasks	52
21	Education and Training: Teaching	49
22	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	48
23	Health Care: Physical Abilities	48
24	Business: Quality Assurance and Control	44
25	Health Care: Mental and Behavioral Health Specialties	41

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Whatcom County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	561
2	Information Technology: Microsoft Office and Productivity Tools	302
3	Sales: General Sales	287
4	Health Care: Physical Abilities	278
5	Health Care: Basic Patient Care	245
6	Administration: Scheduling	244
7	Industry Knowledge: Retail Industry Knowledge	239
8	Health Care: Emergency and Intensive Care	235
9	Business: People Management	213
10	Administration: General Administrative and Clerical Tasks	209
11	Health Care: Medical Support	184
12	Sales: Merchandising	170
13	Business: Quality Assurance and Control	136
14	Finance: Budget Management	134
15	Human Resources: Occupational Health and Safety	125
16	Health Care: Basic Living Activities Support	121
17	Health Care: Advanced Patient Care	120
18	Personal Care and Services: Food and Beverage Service	112
19	Sales: General Sales Practices	107
20	Supply Chain and Logistics: Material Handling	99
21	Administration: Administrative Support	99
22	Education and Training: Teaching	91
23	Health Care: General Medicine	88
24	Sales: Retail Sales	82
25	Finance: Billing and Invoicing	75

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Whitman County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Manufacturing and Production: Manufacturing Design	85
2	Customer and Client Support: Basic Customer Service	70
3	Business: Quality Assurance and Control	68
4	Health Care: Emergency and Intensive Care	49
5	Engineering: Electrical and Computer Engineering	47
6	Business: People Management	47
7	Business: Project Management	44
8	Maintenance, Repair, and Installation: Equipment Repair and Maintenance	43
9	Information Technology: Microsoft Office and Productivity Tools	43
10	Finance: Budget Management	43
11	Education and Training: Teaching	43
12	Health Care: Basic Patient Care	42
13	Administration: Scheduling	38
14	Health Care: General Medicine	36
15	Personal Care and Services: Food and Beverage Service	34
16	Sales: General Sales	32
17	Health Care: Medical Support	31
18	Administration: General Administrative and Clerical Tasks	30
19	Information Technology: Software Development Principles	29
20	Information Technology: C and C++	25
21	Information Technology: Scripting Languages	24
22	Information Technology: Management Information System (MIS)	24
23	Health Care: Advanced Patient Care	21
24	Engineering: Robotics	21
25	Media and Writing: Writing	20

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Yakima County, June 2020 through September 2020

Source: Employment Security Department/LMEA; The Conference Board® Burning Glass® Help Wanted OnLine™

Rank	Skill clusters	Number
1	Customer and Client Support: Basic Customer Service	537
2	Health Care: Basic Patient Care	255
3	Sales: General Sales	247
4	Administration: Scheduling	236
5	Administration: General Administrative and Clerical Tasks	230
6	Health Care: Emergency and Intensive Care	207
7	Business: People Management	194
8	Information Technology: Microsoft Office and Productivity Tools	180
9	Health Care: General Medicine	176
10	Industry Knowledge: Retail Industry Knowledge	175
11	Health Care: Medical Support	171
12	Sales: Merchandising	164
13	Finance: Budget Management	137
14	Administration: Administrative Support	137
15	Human Resources: Occupational Health and Safety	132
16	Personal Care and Services: Food and Beverage Service	131
17	Business: Quality Assurance and Control	121
18	Supply Chain and Logistics: Material Handling	116
19	Health Care: Basic Living Activities Support	116
20	Education and Training: Teaching	105
21	Health Care: Public Health and Disease Prevention	98
22	Health Care: Physical Abilities	95
23	Sales: General Sales Practices	90
24	Finance: Billing and Invoicing	87
25	Health Care: Mental and Behavioral Health Specialties	85