#### The robots are coming! The robots are coming!

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#### **Oh, wait... they're already here!**



### Oh, wait. . . they're already here!







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#### So, what does it all mean?

- Automation is more likely to impact specific tasks/skills rather than entire jobs
- Tasks/skills more likely to be automated are concentrated in specific industries and occupations
- Occupations threatened by automation are highly concentrated among lower-paid, lower-skilled and less-educated workers
- Many of the occupations with the highest risk of automation employ high percentages of younger workers

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### Automating skills not jobs

#### How susceptible is each activity to automation?



Least susceptible

Applying expertise Managing others Less susceptible

Unpredictable physical Stakeholder work Data collection interactions

Highly susceptible

Data processing

69

64

Predictable physical work

78

Source: Michael Chui, James Manyika, and Mehdi Miremadi, Where machines could replace humans – and where they can't (yet)," McKinsey & Company, McKinsey Quarterly, July 2016

# **Occupations most and least susceptible to automation**

Occupations with highest probability of automation		
Occupational title	Probability of automation	
Telemarketers	0.990	
Title examiners, abstractors and searchers	0.990	
Sewers, hand	0.990	
Mathematical technicians	0.990	
Insurance underwriters	0.990	
Watch repairers	0.990	
Cargo and freight agents	0.990	
Tax preparers	0.990	
Photographic process workers and processing machine operators	0.990	
New accounts clerks	0.990	
Library technicians	0.990	
Data entry keyers	0.990	
Timing device assemblers and adjusters	0.980	
Insurance claims and policy processing clerks	0.980	
Brokerage clerks	0.980	
Order clerks	0.980	
Loan officers	0.980	
Insurance appraisers, auto damage	0.980	
Umpires, referees and other sports officials	0.980	
Tellers	0.980	

Occupations with lowest probability of automation		
Occupational title	Probability of automation	
Recreational therapists	0.0028	
First-line supervisors of mechanics, installers and repairers	0.0030	
Emergency management directors	0.0030	
Mental health and substance abuse social workers	0.0031	
Audiologists	0.0033	
Occupational therapists	0.0035	
Orthotists and prosthetists	0.0035	
Healthcare social workers	0.0035	
Oral and maxillofacial surgeons	0.0036	
First-line supervisors of fire fighting and prevention workers	0.0036	
Dietitians and nutritionists	0.0039	
Lodging managers	0.0039	
Choreographers	0.0040	
Sales engineers	0.0041	
Physicians and surgeons	0.0042	
Instructional coordinators	0.0042	
Psychologists, all other	0.0042	
First-line supervisors of police and detectives	0.0043	
Dentists, general	0.0044	
Elementary school teachers, except special education	0.0044	

Source: Carl Frey and Michael Osborne, "The Future of Employment: How Susceptible are Jobs to Computerization," Oxford University, 2013

## Current and projected employment in Washington state for occupations at highest risk of automation

Occupational title	June 2016 employment	2025 employment
Telemarketers	2,566	3,110
Title examiners, abstractors and searchers	1,479	2,206
Sewers, hand	28	72
Mathematical technicians	11	11
Insurance underwriters	2,162	2,250
Watch repairers	17	23
Cargo and freight agents	1,738	1,946
Tax preparers	878	1,098
Photographic process workers and processing machine operators	310	252
New accounts clerks	743	685
Library technicians	2,830	3,117
Data entry keyers	2,689	2,997
Timing device assemblers and adjusters	0	0
Insurance claims and policy processing clerks	5,054	5,354
Brokerage clerks	718	734
Order clerks	4,685	5,487
Loan officers	6,383	6,682
Insurance appraisers, auto damage	276	292
Umpires, referees, and other sports officials	306	390
Tellers	10,519	10,651

Source: Employment Security Department/WITS; U.S. Bureau of Labor Statistics, Occupational Employment Statistics, 2017; Carl Frey and Michael Osborne, "The Future of Employment: How Susceptible are Jobs to Computerization," Oxford University, 2013

## Top occupations in Washington state and risk of automation



Source: Employment Security Department/WITS; U.S. Bureau of Labor Statistics, Occupational Employment Statistics, 2017; Carl Benedict Frey and Michael A. Osborne, "The Future of Employment: How Susceptible are Jobs to Computerization," Oxford Martin Programme on Technology and Employment, September 2013

## **Concentration of employment in select industries susceptible to automation**



Source: Employment Security Department/WITS; U.S. Bureau of Labor Statistics, Quarterly Census of Employment and Wages, First Quarter 2017

#### **Concentration of employment in select industries susceptible to automation**



Source: Employment Security Department/WITS; U.S. Bureau of Labor Statistics, Quarterly Census of Employment and Wages, First Quarter 2017

# But, automation isn't simply a question of technical feasibility

- Technical feasibility
- Costs to automate
- Scarcity, skills and cost of workers who do that work
- Benefits beyond cost savings
- Regulatory and social considerations

Source: Michael Chui, James Manyika, and Mehdi Miremadi, Where machines could replace humans – and where they can't (yet)," McKinsey & Company, McKinsey Quarterly, July 2016

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### Nonfarm employment in Washington

#### **Currently up 11 percent from previous employment peak**



Source: Employment Security Department/WITS; U.S. Bureau of Labor Statistics, Current Employment Statistics. U.S. recessions are shaded.

# Industry share of total employment – pre/post recession



Source: Employment Security Department/WITS; U.S. Bureau of Labor Statistics, Current Employment Statistics

# Occupational share of total employment – pre/post recession

Transportation and material moving Production Installation, maintenance, and repair Construction and extraction Farming, fishing, and forestry Office and administrative support Sales and related Personal care and service Building and grounds cleaning and maintenance Food preparation and serving related Protective service Healthcare support Healthcare practitioners and technical Arts, design, entertainment, sports, and media Education, training, and library Legal Community and social services Life, physical, and social science Architecture and engineering Computer and mathematical 2007 2012 2016 Business and financial operations Management 0.0% 2.0% 4.0% 6.0% 8.0% 10.0% 12.0% 14.0% 16.0% 18.0%

Source: Employment Security Department/WITS; U.S. Bureau of Labor Statistics, Occupational Employment Statistics

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20.0%

### Any questions?

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