Our Values Lens

AT ESD WE...

Diversity, equity and inclusion
- Reflect the communities we serve
- Value differences and invite other perspectives, as diverse perspectives provide the best outcomes
- Respect people for their knowledge and expertise

Integrity
- Hold ourselves accountable for our actions
- Act with honesty and truthfulness
- Are good stewards of resources

Innovation
- Create enhancements by thinking outside the box
- Learn and succeed by trying new things, this provides a freedom to fail and learn from our failures
- Apply process improvement tools to optimize efficiency

Collaboration
- Train and develop our teams
- Empower people to make good decisions
- Support, value, and trust employees so they can achieve their personal best
- Value partnerships
- Are open to give and receive feedback
- Are better together

Investing in our people
- Care about and support each other
- Act with compassion and kindness for each other and our customers
- Put the customer at the center of decisions

Service with kindness
- Put the customer at the center of decisions

Our values, our lens: Our values drive every decision that we make, determine how we interact with others and are at the core of who we are.