

PAID FAMILY AND MEDICAL LEAVE

Advisory Committee Meeting April 17, 2018







Presentation Overview

Introductions

Approve March Meeting Minutes

Deloitte & Microsoft Introductions

Communications & Outreach Update

Rules Update

General Program Update

Open Comment



APPROVE MARCH MINUTES

▶ Discussion



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THE DELOITTE TEAM





THE DELOITTE TEAM

Integration Sprint Team



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Jordan H. Developer

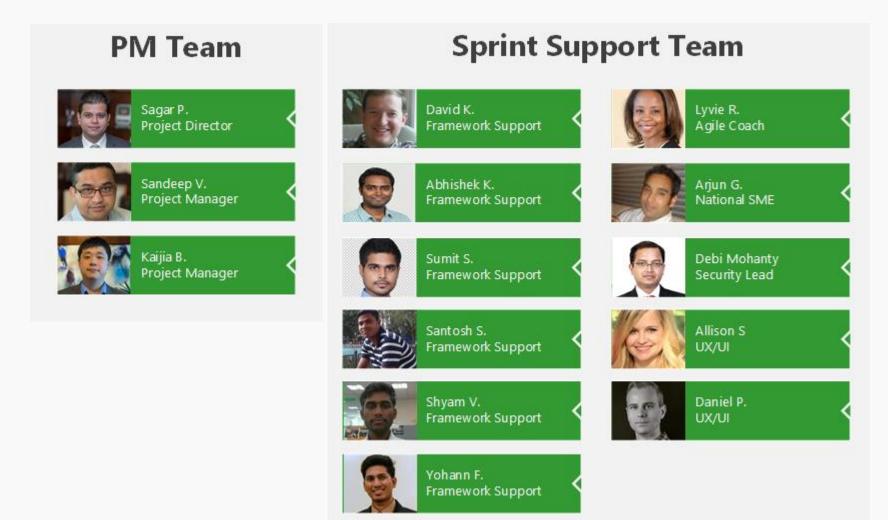




Rohit B. QA



THE DELOITTE TEAM





"All-employer email"



- ▶ Delivered to 123,117 employers throughout the state
- ► 105,626 total opens
- ▶ 10,137 clicks on embedded links (including 224 to the Spanish version of the email)

Reaching more people each day



- ► 4,100+ general listserv subscribers (+1,300 since April 3)
- ▶ 1,350+ subscribed to the small businesses listserv
- New subscribers to the voluntary plan listserv



al Respondents: 255

Before the "all-employer email"

- ► 255 responses (March 13-April 3)
- ► Employee responses outpaced employer responses
- ► Balance between positive, negative and neutral

Q1 Customize Export * Who are you? Select all that apply Answered: 255 Skipped: 5 employer I am an employee I am a health care provider SWER CHOICES RESPONSES I am an employer 47.06% I am an employee 61.18% I am a health care provider 1.18%

Necessary Children Relief Overreach Money Admin Expensive
Incentive to Return to Work Sick Peace of Mind Administration
Pay Family Illness Paid Small Business Cost Balance
Security FMLA Benefit Needed Maternity Program Burden Stress
Tax Baby



After the "all-employer email"

- ► Nearly 700 responses
- Employer responses now double those of employees
- Significant change in associations with program

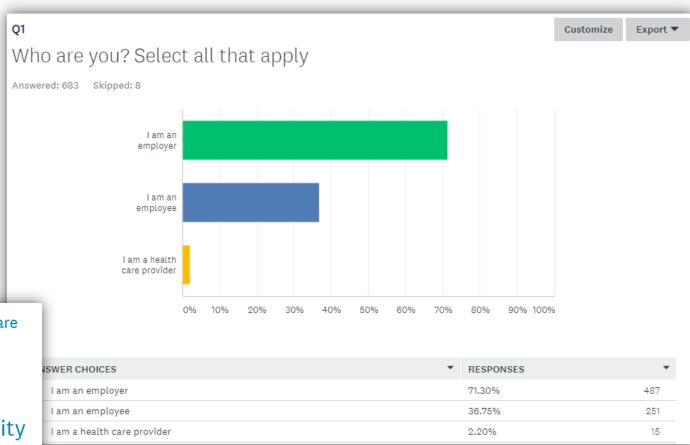
Sick Program Burden Pay Administration Socialism Benefit Care

Business Maternity Paid Relief Cost Paperwork

Expensive Necessary Taxes Needed Family Baby

Government Medical Money Unfair Employee Headache Security

Abuse





Next Up



🐴 Focus groups



Employee email



Presentations



New employee onboarding



Small business outreach planning

- ► Small business listserv (150 employees or fewer)
- ► Small business toolkit
- ▶ Presentations

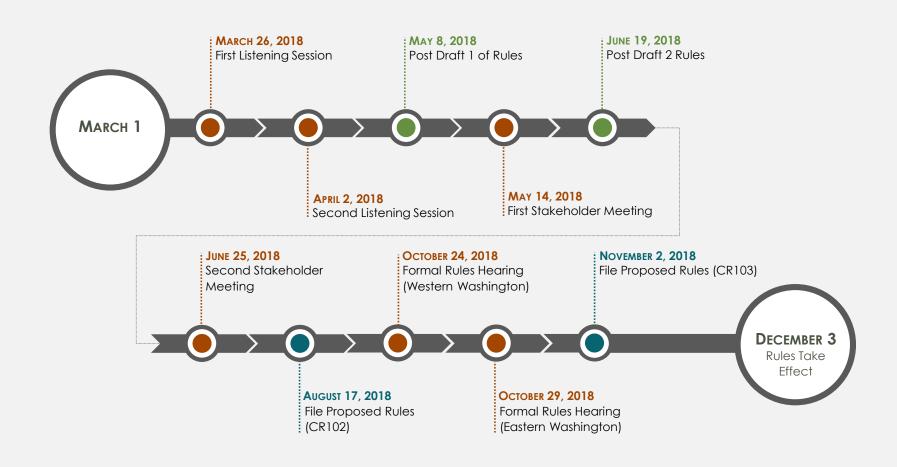
RULES UPDATE

- ► Phase 1 (Premium liability, CBAs, voluntary plans):
 - ► CR-102 filed on April 4
 - ► Public hearing scheduled May 23
 - ► Targeting July 1 effective date
- ► Phase 2 (Employer responsibilities, grants, penalties):
 - Filed CR-101 on April 12
 - ► Conducted 2 listening sessions
 - ► Policy team drafting rules
 - ▶ Pre-102 meetings scheduled May 14 and June 25



Phase 2 Rulemaking Timeline

EMPLOYER RESPONSIBILITIES ♦ SMALL BUSINESS ASSISTANCE GRANTS ♦ PENALTIES





GENERAL PROGRAM UPDATE

- ► Over 50 Strong
- ► Operations Team Staffing Up
 - ▶ Operations Manager
 - ► PFML Specialists
- ▶ Technology
 - ► Envisioning
 - ► Fit Gap
 - ▶ Development



FOR THE GOOD OF THE ORDER

► Public Comment



CONTINUE THE CONVERSATION

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Join our listserv at



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